

# STERLING 10

Control Panel with Remote Keypads  
ICON and LCD INSTALLATION MANUAL



**IMPORTANT:**

Please note the Sterling 10 LCD keypad is not compatible for use with the Sterling 10 ICON keypad.



TS50131-3:2003  
EN50131-1  
PD6662:2004  
Security Grade 1  
Environmental Class 2

RINS1413-1

 **Pyronix**

## Pyronix Installers Club (PI Club)

### **Installer Support**

The PI Club has been developed with the focus on what you the installer would like to see from one of the world's leading manufactures of security equipment.

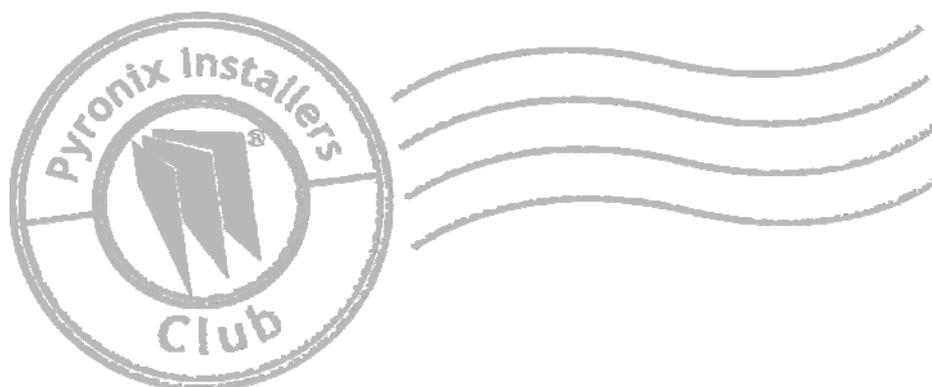
The philosophy behind the association is that you will receive tangible benefits, which are applicable to both the work and home environment.

### **Dedicated Website**

You will have access to a dedicated PI Club section of the Pyronix website which is packed full of features that will keep you updated on Pyronix and industry news.

To Join the PI Club please register at [www.pyronix.com](http://www.pyronix.com), or for further information please contact our marketing department at [marketing@pyronix.com](mailto:marketing@pyronix.com).

As a new member of the PI Club a technical help free phone number will be issued to you.



## CONTENTS

1. INSTALLATION PROCEDURE .....	1
1.1 NVM Reset .....	2
2. WIRING DIAGRAMS.....	3
2.1 Relay PCB Layout & Terminal Connections.....	3
2.2 Transistor PCB Layout & Terminal Connections .....	4
2.3 Power & Battery Connections.....	5
2.4 Keypad Connections (LCD Keypad) .....	6
2.5 Keypad Connections (ICON Keypad).....	6
2.6 Belle Connections.....	7
2.7 Deltabell Connections.....	8
2.8 Detector Connections .....	9
2.9 Siren Connections .....	10
2.10 Smoke Detector Connections .....	11
2.11 Vocaliser Connections.....	12
3. TECHNICAL SPECIFICATIONS .....	13
4. SAFETY.....	14
5. ICON PROGRAMMING.....	15
5.1 Entering/Exiting Engineer Mode .....	15
5.2 Zones.....	15
5.3 Timers.....	18
5.4 Change Engineer Code .....	19
5.5 PGM Programming .....	19
5.6 System Options.....	20
5.7 Programmable Rearms .....	21
5.8 Service Timer .....	21
5.9 Keyswitch Arm Configuration .....	22
5.10 Engineer Code NVM Reset .....	22
5.11 Communicator Test.....	22
5.12 Anti-Code Algorithm .....	22
5.13 Exit Options .....	23
5.14 System Test.....	24
6. LCD PROGRAMMING.....	25
6.1 Entering/Exiting Engineer Mode .....	25
6.2 Zones.....	25
6.3 Timers.....	27
6.4 Changing Engineer Code (Function 19).....	28
6.5 PGM Programming .....	29
6.6 System Options.....	29
6.7 Programmable Rearms (Function 26) .....	31
6.8 Service Timer (Function 27).....	31
6.9 Keyswitch Arm Configuration (Function 28) .....	32
6.10 Engineer Code NVM Reset (Function 29) .....	32
6.11 Communicator Test (Function 30) .....	32
6.12 Anti-Code Algorithm (Function 31) .....	33
6.13 Exit Options .....	33
6.14 Final Door Arm Delay (Function 36).....	34
6.15 Send Names .....	34
6.16 System Test.....	35
6.17 Self Test.....	35
6.18 Change Text .....	36
6.19 Adjust Brightness .....	37

---

7. SYSTEM FAULTS.....	38
7.1 LCD Keypad.....	38
7.2 ICON Keypad.....	38
8. QUICK REFERENCE.....	39
8.1 ICON Keypad Programming.....	39
8.2 LCD Keypad Programming.....	40

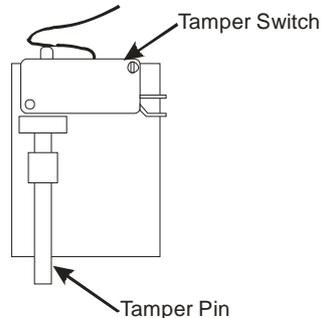
# 1. INSTALLATION PROCEDURE

The Sterling 10 is packaged with the transformer and tamper switch. The speaker cover (if a speaker is used), tamper switch pin and cable knock-outs should be removed from the panel prior to fixing to the wall. The following steps illustrate the basic setup procedure for mains and battery connection.

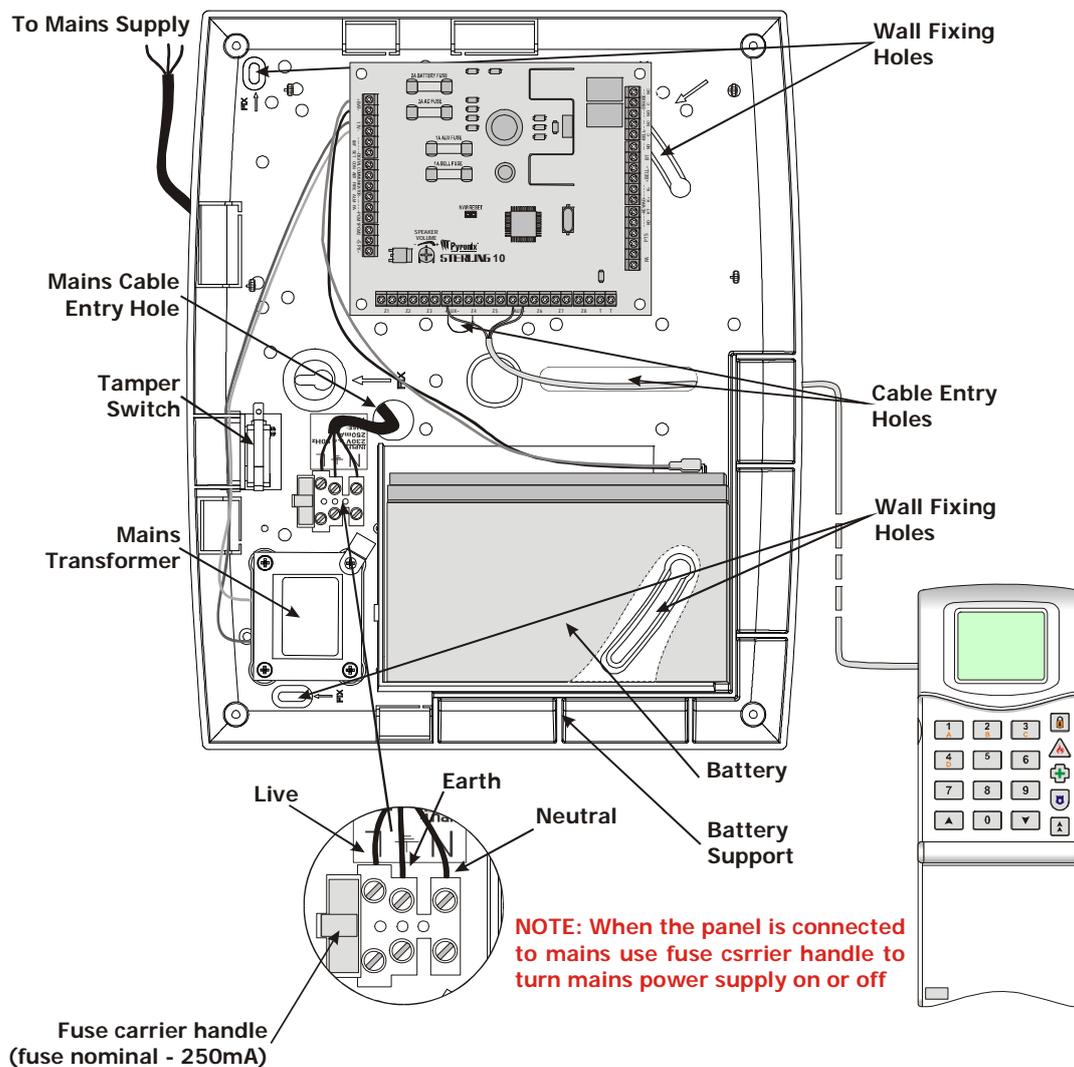
**Step 1** – Remove the case lid from the control panel and check all parts and components are in place.

**Step 2** – Decide where the Sterling 10 panel will be situated. A discrete and concealed place is advisable.

**Step 3** – Remove the tamper pin from the case moulding (behind the PCB) and insert into the tamper pin hole at the rear of the panel.



**Step 4** – Secure the Sterling 10 panel to a sturdy and stable surface, using the mounting screws provided. First mark the wall where the panel is to be situated (using the mounting holes), drill holes in the wall then fasten the panel base to the wall with screws supplied.



*Please note the internal speaker must be a 16ohm speaker.*

## 1.1 NVM Reset

To reset the panel back to factory defaults, follow the procedure below.

1. Open the panel, and disconnect the mains power (by removing the fuse from the terminal block) and the battery.
2. Locate the pins marked "NVM RESET", and short them together using a length of wire or a jumper.
3. Re-apply the mains power.
4. After the panel has finished its start-up sequence, remove the short on the NVM reset pins, and connect the battery.

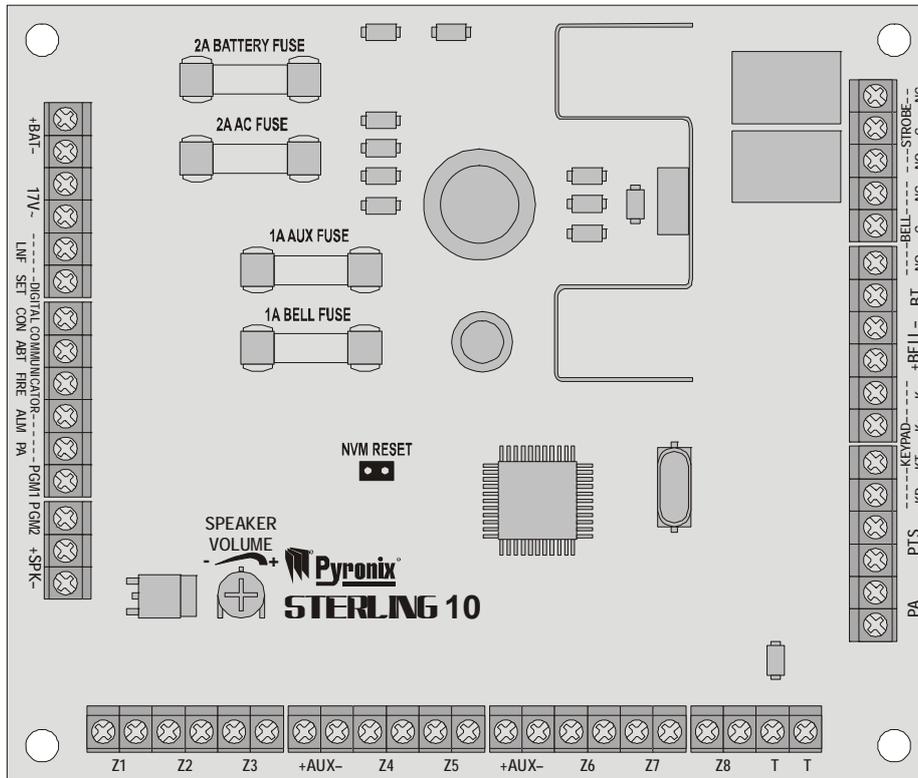
The panel is now reset to factory defaults.

If the above procedure does not reset the panel, then "Engineer Code & NVM Reset" has been enabled. Follow the procedure described on page 22 (Icon) or page 32 (LCD) in order to reset the system

## 2. WIRING DIAGRAMS

**NOTE:** If a PA button is NOT connected to the system, you MUST link out the PA terminals on the PCB.

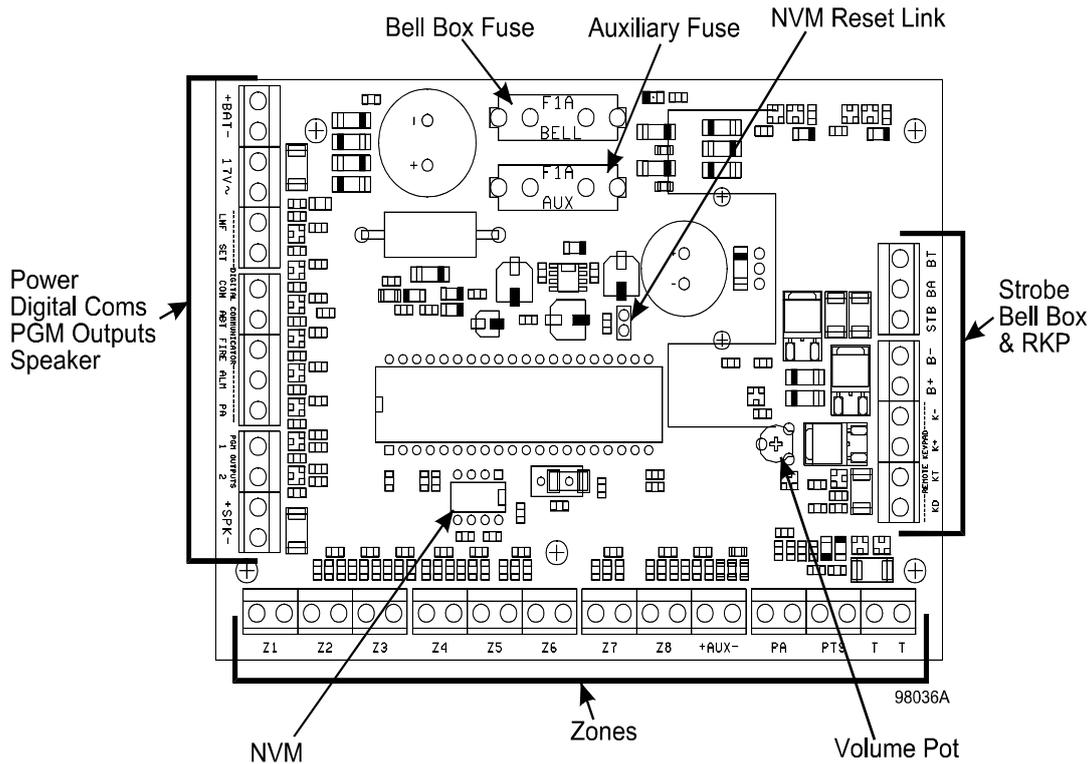
### 2.1 Relay PCB Layout & Terminal Connections



<b>+BAT-</b>	Connections for Battery	<b>Z7</b>	Programmable Zone
<b>17V</b>	17V AC Supply	<b>Z8</b>	Programmable Zone
<b>LNF</b>	Line Fail	<b>T</b>	Tamper Terminal
<b>SET</b>	Open/Close	<b>T</b>	Tamper Terminal
<b>CON</b>	Confirmed Alarm	<b>PA</b>	Personal Attack
<b>ABT</b>	Abort	<b>PTS</b>	Push To Set
<b>FIRE</b>	Fire Alarm	<b>KD</b>	Keypad Data
<b>ALM</b>	Alarm	<b>KT</b>	Keypad Tamper
<b>PA</b>	Personal Attack Alarm	<b>K+</b>	Keypad Positive
<b>PGM1</b>	Programmable Output 1	<b>K-</b>	Keypad Negative
<b>PGM2</b>	Programmable Output 2	<b>+BELL-</b>	Bell Supply
<b>+SPK-</b>	Speaker Output	<b>BT</b>	Bell Tamper
<b>Z1</b>	Programmable Zone	<b>Bell NO</b>	Bell Normally Open
<b>Z2</b>	Programmable Zone	<b>Bell C</b>	Bell Common
<b>Z3</b>	Programmable Zone	<b>Bell NC</b>	Bell Normally Closed
<b>+AUX-</b>	Auxiliary Supply	<b>Strobe NO</b>	Strobe Normally Open
<b>Z4</b>	Programmable Zone	<b>Strobe C</b>	Strobe Common
<b>Z5</b>	Programmable Zone	<b>Strobe NC</b>	Strobe Normally Closed
<b>Z6</b>	Programmable Zone		

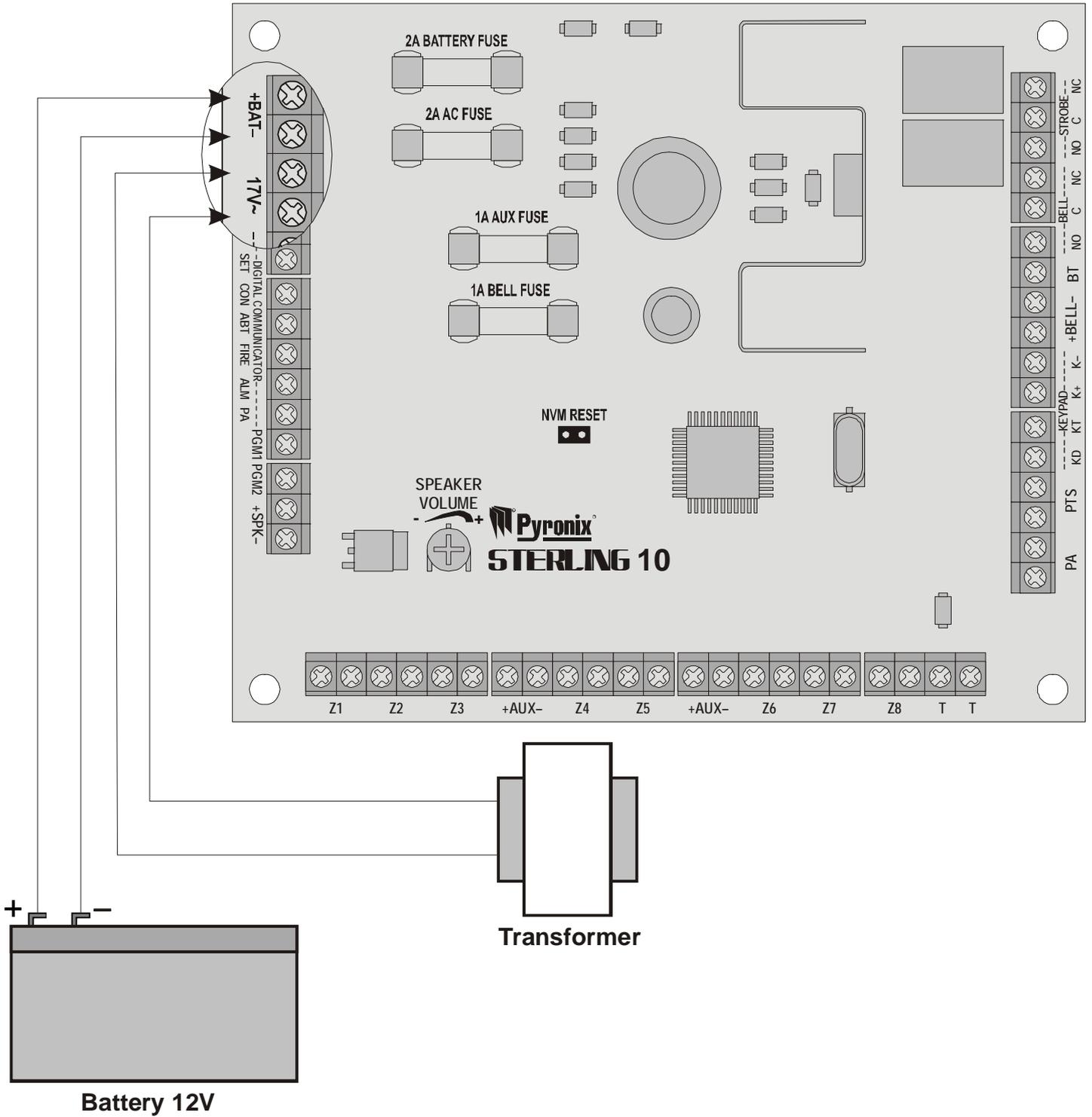
DigiCom Outputs

## 2.2 Transistor PCB Layout & Terminal Connections



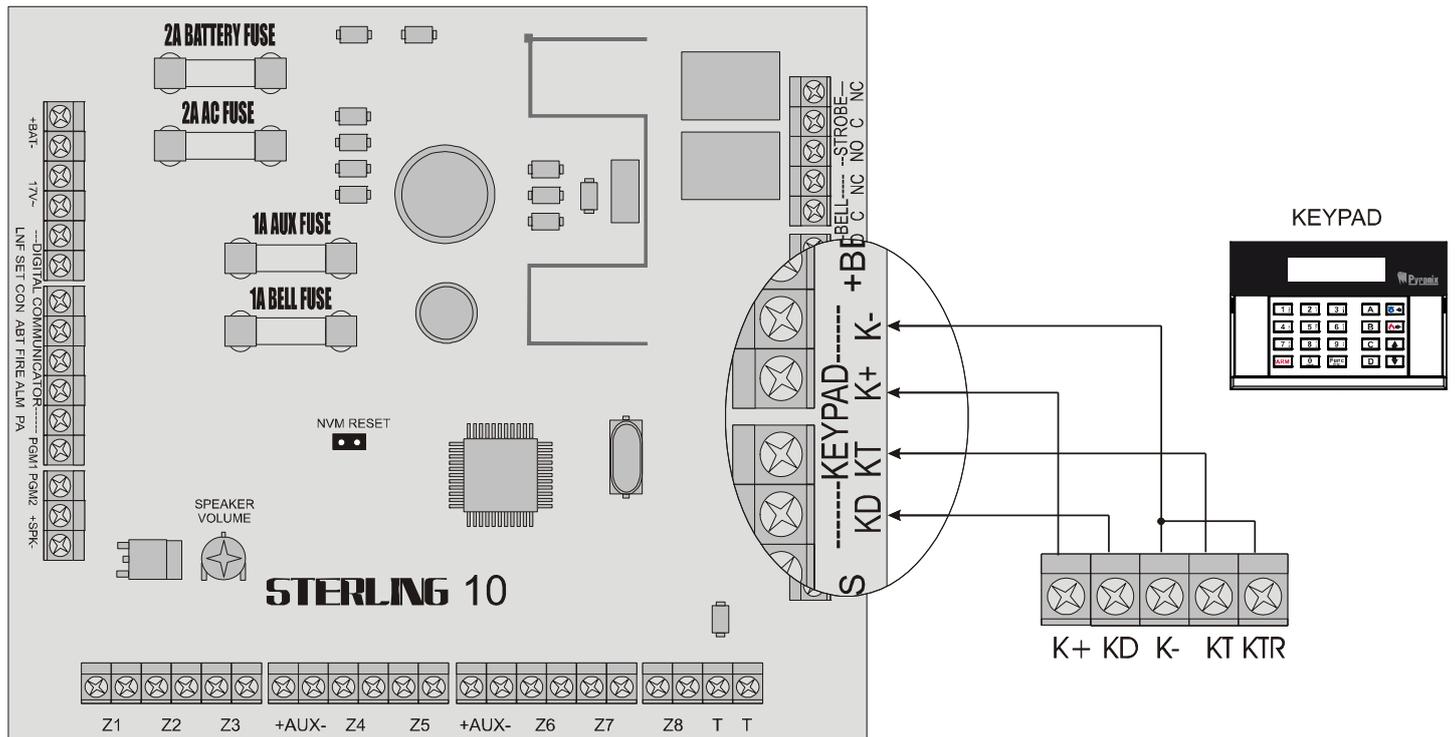
<b>+BAT-</b>	Connections for Battery	<b>Z6</b>	Programmable Zone
<b>17V</b>	17V AC Supply	<b>Z7</b>	Programmable Zone
<b>LNF</b>	Line Fail	<b>Z8</b>	Programmable Zone
<b>SET</b>	Open/Close	<b>+AUX-</b>	Auxiliary Supply
<b>CON</b>	Confirmed Alarm	<b>T</b>	Tamper Terminal
<b>ABT</b>	Abort	<b>T</b>	Tamper Terminal
<b>FIRE</b>	Fire Alarm	<b>PA</b>	Personal Attack
<b>ALM</b>	Alarm	<b>PTS</b>	Push To Set
<b>PA</b>	Personal Attack Alarm	<b>KD</b>	Keypad Data
<b>PGM1</b>	Programmable Output 1	<b>KT</b>	Keypad Tamper
<b>PGM2</b>	Programmable Output 2	<b>K+</b>	Keypad Positive
<b>+SPK-</b>	Speaker Output	<b>K-</b>	Keypad Negative
<b>Z1</b>	Programmable Zone	<b>B+</b>	Bell Positive
<b>Z2</b>	Programmable Zone	<b>B-</b>	Bell Negative
<b>Z3</b>	Programmable Zone	<b>STB</b>	Strobe Trigger
<b>Z4</b>	Programmable Zone	<b>BA</b>	Bell Trigger
<b>Z5</b>	Programmable Zone	<b>BT</b>	Bell Tamper

**2.3 Power & Battery Connections**

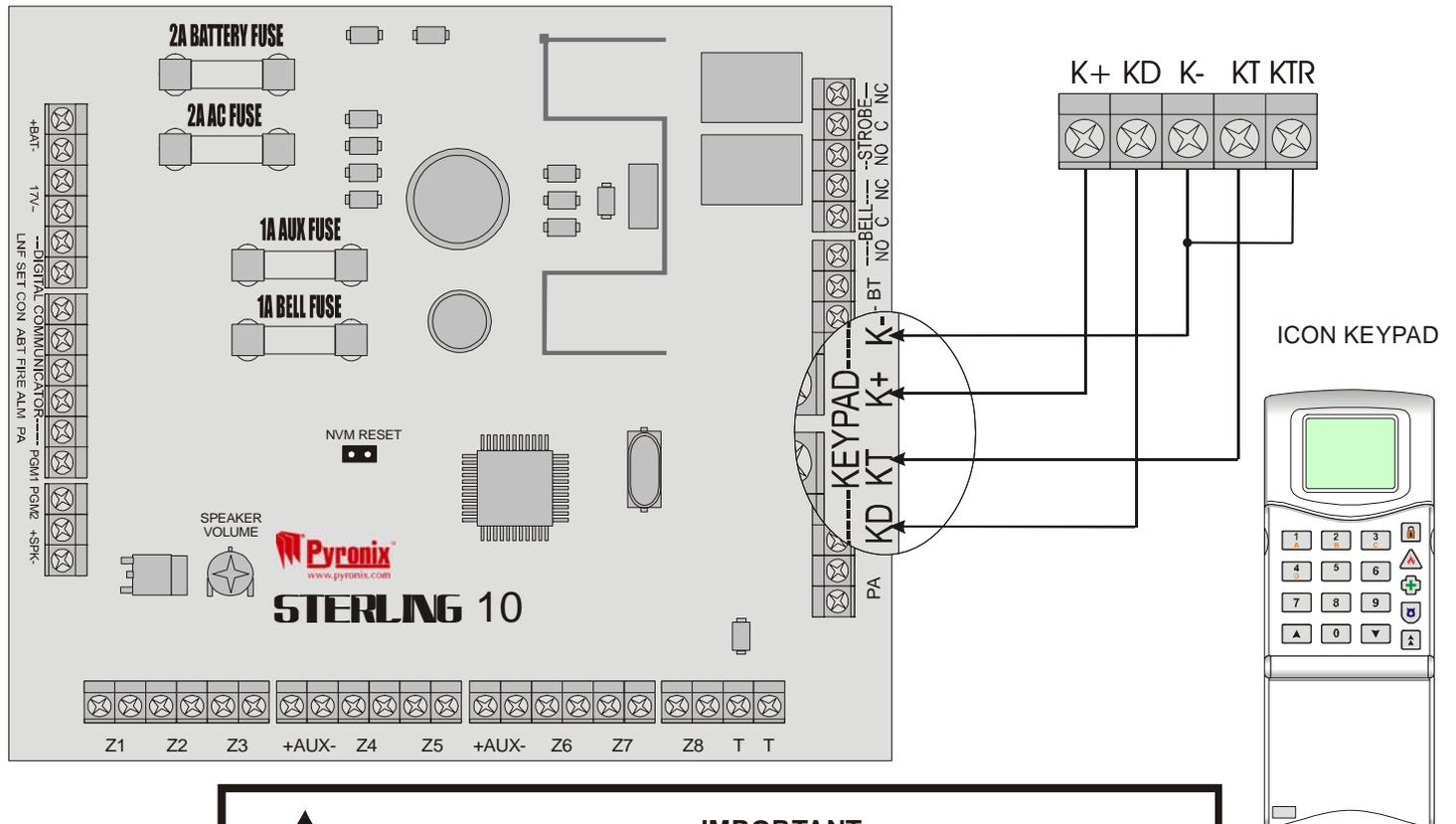


## 2.4 Keypad Connections (LCD Keypad)

**NOTE:** The final keypad in the chain must have a link between KTR and K-.

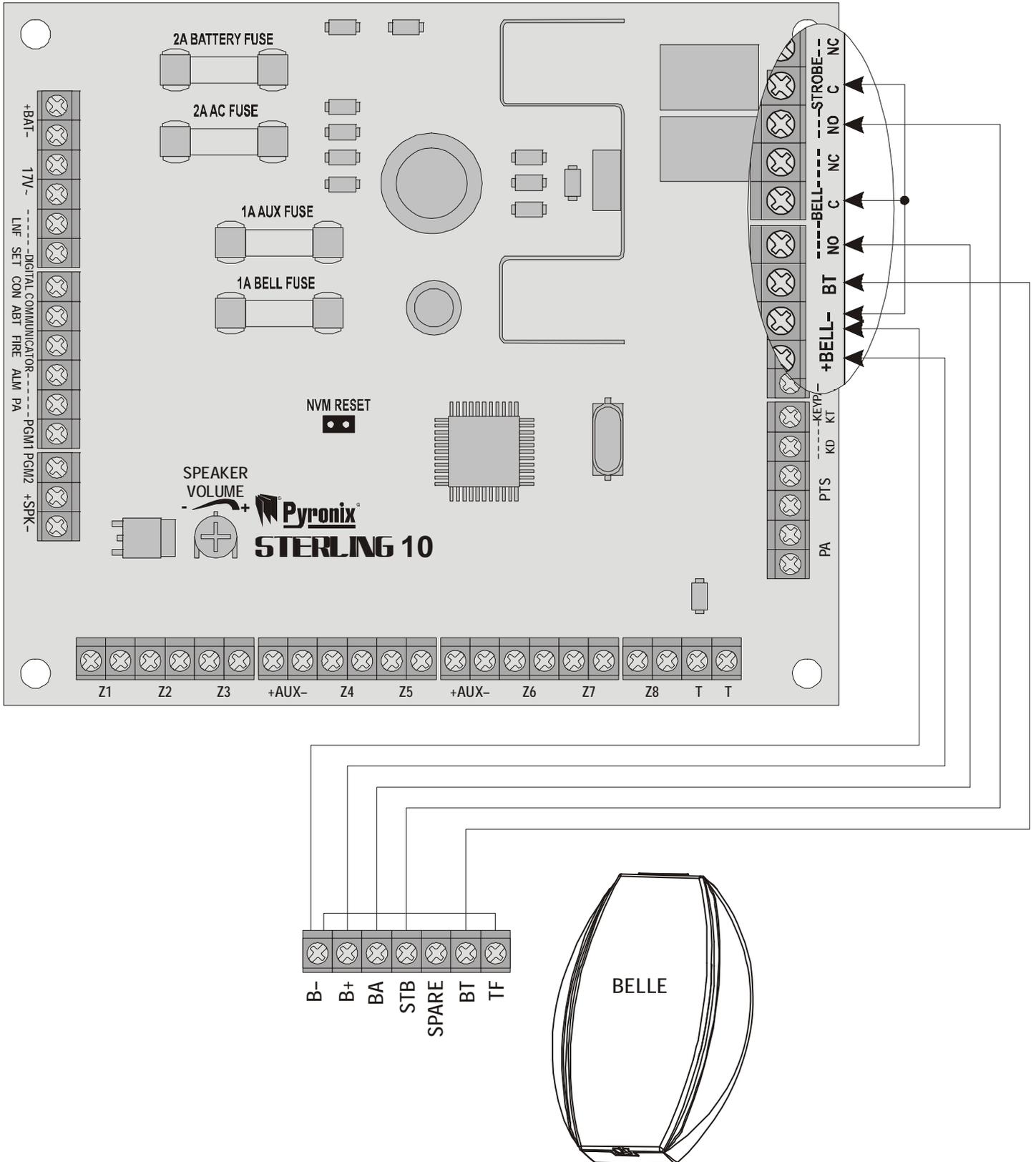


## 2.5 Keypad Connections (ICON Keypad)



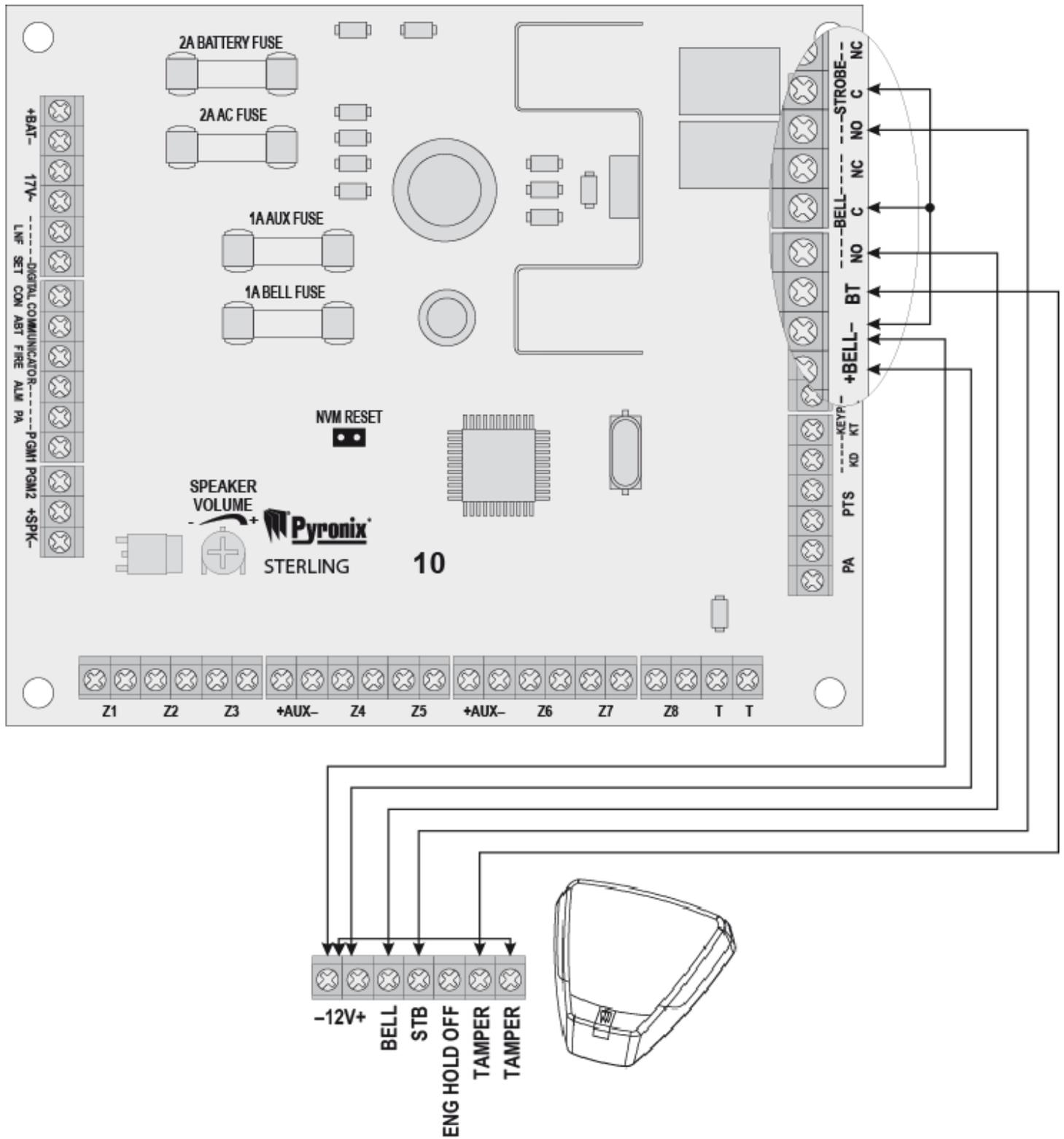
**IMPORTANT:**  
Please note the Sterling 10 LCD keypad is not compatible for use with the Sterling 10 ICON keypad.

2.6 Belle Connections



**NOTE:** Ensure that the Belle is selected as Negative Applied (default).

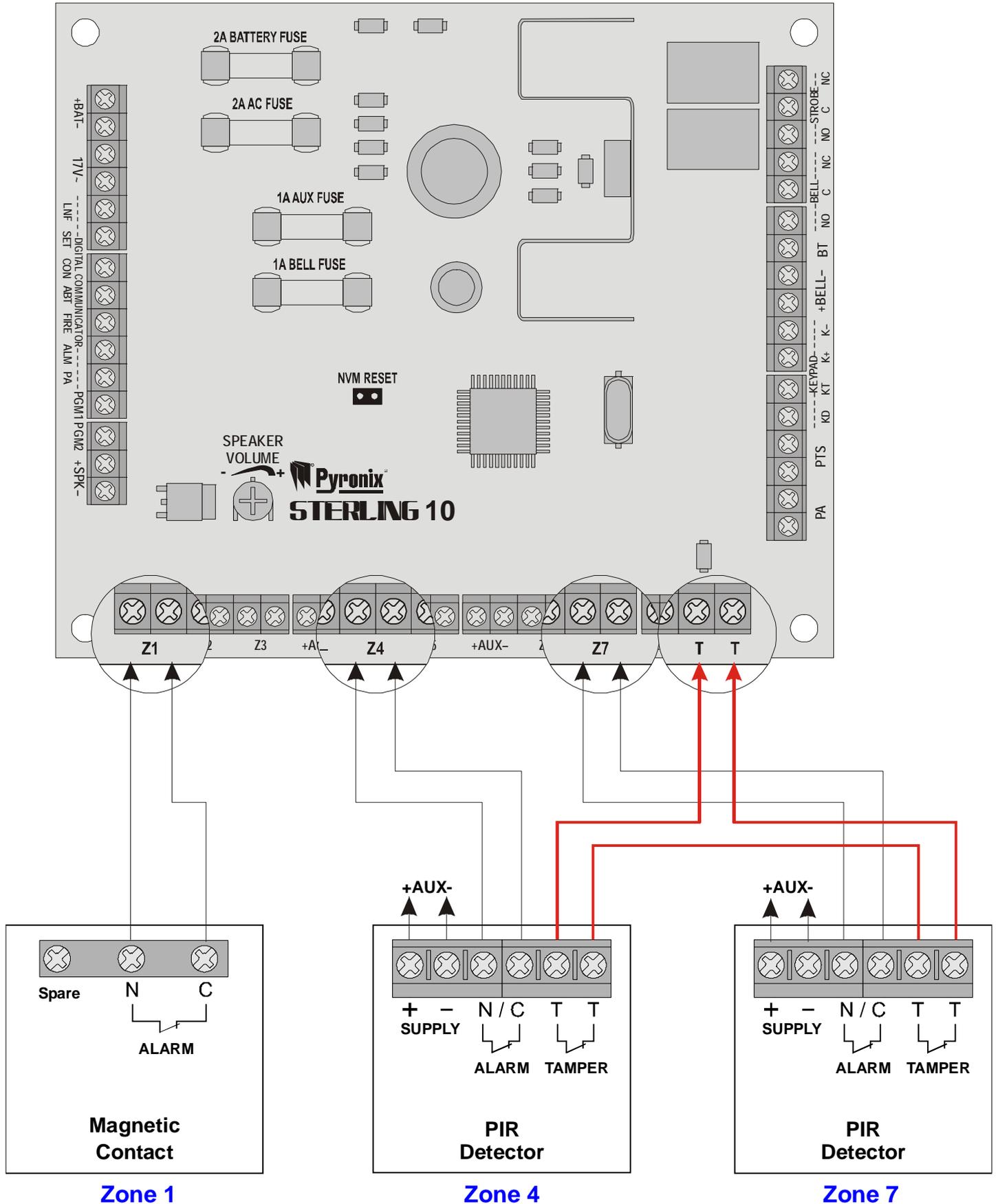
## 2.7 Deltabell Connections



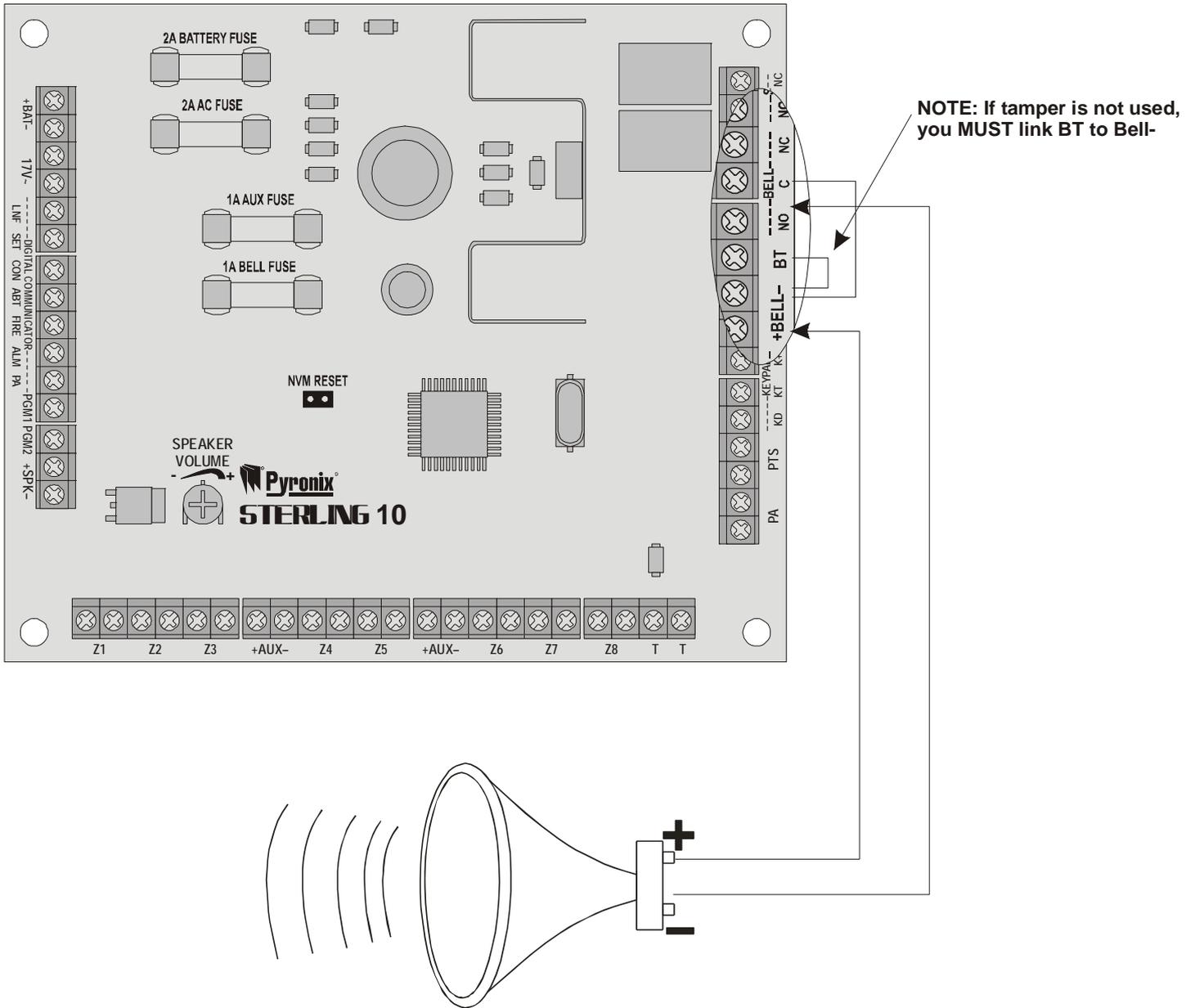
## 2.8 Detector Connections

**NOTE 1:** Any unused zones must be linked out.

**NOTE 2:** The tamper connections from each detector must be connected in **SERIES**.

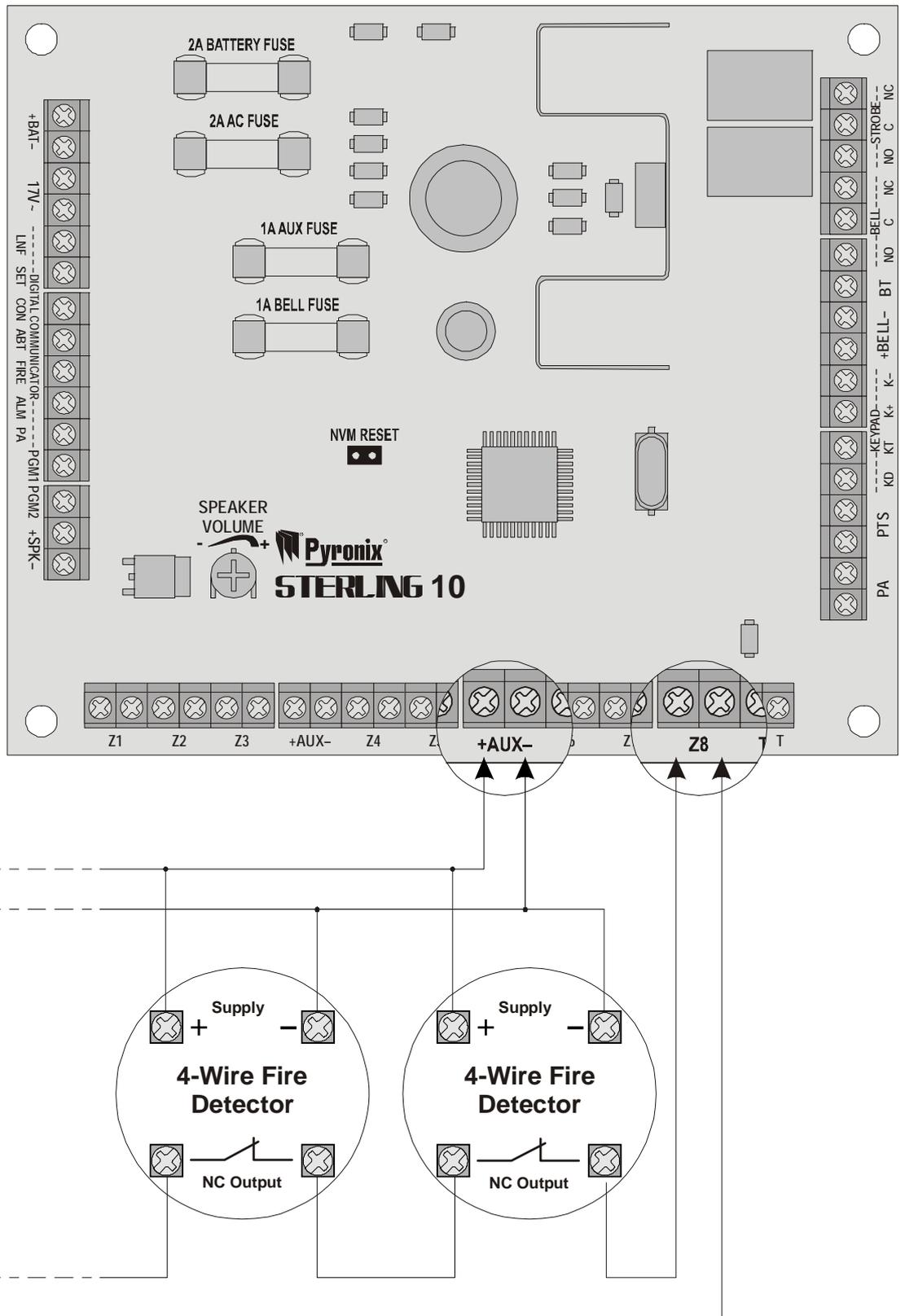


## 2.9 Siren Connections



## 2.10 Smoke Detector Connections

**NOTE:** The zone the detector is connected to must be programmed as Fire.



**NOTE:** Smoke detectors must be connected to a zone programmed as FIRE.



### 3. TECHNICAL SPECIFICATIONS

#### ZONES

*Number of programmable zones – 8*  
*Zone loop type – Normally Closed*  
*Zone loop current – 0.76mA to 1.03mA*  
*Zone loop timers – 0.35 sec. (0.035 sec.)*  
*Zone activation resistance – not less than 2kOhm*

#### POWER SUPPLY

*Power input – 17V AC*  
*Low voltage output – 13.8V DC regulated*

#### FUSE CONTROL

*Auxiliary supply output – 1A (quick blow F1L)*  
*Bell supply output – 1A (quick blow F1L)*  
*AC supply input – 2A (quick blow F2L)*  
*Battery input – 2A (quick blow F2L)*  
*Mains input – 250mA*

#### PGM OUTPUTS

*Number of programmable outputs – 2*  
*Output types – 3 for PGM1, 2 for PGM2*  
*PGM1 – Transistor Open Collector, 200mA @12V*  
*PGM2 – Transistor Open Collector, 10mA @12V*

#### CURRENT CONSUMPTION

*Sterling 10 PCB (alone) – 130mA*  
*LCD Remote keypad – 100mA*  
*ICON Remote Keypad – 60mA*

#### BATTERY

*Type – Lead Acid rechargeable*  
*Battery Capacity – 2.8A/h ... 7.2A/h*

#### ENVIRONMENTAL

*Operation temperature: 0 to +40°C (+32 to +104°F)*  
*Storage temperature: -20 to +40°C (-4 to +172°F)*

This product complies with TS50131-3:2003 and is suitable for use in EN50131-6:1998 systems at security grade 1, environmental class 2.  
 UK = Suitable for use with systems installed to PD6662:2004 (AMD)  
 EXPORT = Suitable for use with systems installed to EN50131-1

## 4. SAFETY



# SAFETY



COMPLIANCE

5. A technically competent person must carry out the mains installation in accordance with national and local electrical installation regulations.
6. **Protective Earth:** This equipment **must** be earthed / grounded. 
7. **Functional Earth:** Provides additional interference protection of a functional purpose only.
8. Connect the unit to a single pole, un-switched, 3-Amp fused spur, using 0.75mm<sup>2</sup> cable. If the Neutral cannot be positively identified, use a double-pole disconnect version.
9. Always remove/isolate the mains supply before carrying out any servicing of the panel.
10. **Fuses:** For continued protection against the risk of fire, replace only with the same type and rating of fuse.
11. **Ventilation:** To ensure the correct airflow, always mount the unit vertically with the unit having a clear space on all sides. It must not be covered by clothes, furnishings, boxes, etc. It must not be mounted close to, or above, heat radiating sources.
12. On completion of wiring, use tie-wraps to prevent any loose wires causing a safety hazard.
13. The mechanical mounting of the unit must be secure enough to carry the full weight of the unit including all batteries.
14. **Batteries:** Ensure that the battery terminal connections will not create an electrical short-circuit on the case metalwork when the unit is closed. Use insulated battery lead connectors.
15. Dispose of discarded batteries as required by environmental legislation / recommendations.
16. The battery case must have a flame-retardant rating of UL94-V2/V1/V0 – IEC60950:2000.
17. **Water:** The equipment must be kept free from dampness, water and any other liquids. It is only suitable for installation indoors.

## 5. ICON PROGRAMMING

### 5.1 Entering/Exiting Engineer Mode

Function	Description
<input type="button" value="A"/> <input type="button" value="0"/> <input type="button" value="X"/> <input type="button" value="X"/> <input type="button" value="X"/>	Enter Engineer Mode (Default code 9999)
<input type="button" value="A"/> <input type="button" value="0"/> <input type="button" value="0"/> <input type="button" value="X"/> <input type="button" value="X"/> <input type="button" value="X"/>	Exit Engineer Mode

### 5.2 Zones

#### 5.2.1 Arm Mode A

Function	Zone 1	Save	Zone 2	Save	Zone 3	Save	Zone 4	Save	Zone 5	Save	Zone 6	Save	Zone 7	Save	Zone 8	Save
<input type="button" value="A"/> <input type="button" value="1"/> <input type="button" value="0"/>	_	<input type="button" value="A"/>														

Defaults
Zone 1 = <b>E</b>
Zone 2 = <b>A</b>
Zone 3 = <b>,</b>
Zone 4 = <b>,</b>
Zone 5 = <b>,</b>
Zone 6 = <b>,</b>
Zone 7 = <b>,</b>
Zone 8 = <b>,</b>

Zone Types
<b>E</b> = Entry/Exit
<b>A</b> = Access
<b>,</b> = Immediate
<b>O</b> = Omitted
<b>Y</b> = Momentary Keyswitch
<b>d</b> = Latch Keyswitch
<b>t</b> = Tamper
<b>H</b> = 24 Hour
<b>F</b> = Fire

5.2.2 Arm Mode B

Function	Zone 1	Save	Zone 2	Save	Zone 3	Save	Zone 4	Save	Zone 5	Save	Zone 6	Save	Zone 7	Save	Zone 8	Save
<b>A</b> <b>1</b> <b>1</b>	_	<b>A</b>														

Defaults	
Zone 1 =	<b>E</b>
Zone 2 =	<b>E</b>
Zone 3 =	<b>I</b>
Zone 4 =	<b>I</b>
Zone 5 =	<b>I</b>
Zone 6 =	<b>I</b>
Zone 7 =	<b>I</b>
Zone 8 =	<b>O</b>

Zone Types	
<b>E</b>	= Entry/Exit
<b>A</b>	= Access
<b>I</b>	= Immediate
<b>O</b>	= Omitted
<b>Y</b>	= Momentary Keyswitch
<b>d</b>	= Latch Keyswitch
<b>t</b>	= Tamper
<b>H</b>	= 24 Hour
<b>F</b>	= Fire

## 5.2.3 Arm Mode C

Function	Zone 1	Save	Zone 2	Save	Zone 3	Save	Zone 4	Save	Zone 5	Save	Zone 6	Save	Zone 7	Save	Zone 8	Save
<div style="border: 1px solid black; padding: 2px; display: inline-block;"> <span style="border: 1px solid black; padding: 0 5px;">A</span> <span style="border: 1px solid black; padding: 0 5px;">1</span> <span style="border: 1px solid black; padding: 0 5px;">2</span> </div>	_	<span style="border: 1px solid black; padding: 0 5px;">A</span>	_	<span style="border: 1px solid black; padding: 0 5px;">A</span>	_	<span style="border: 1px solid black; padding: 0 5px;">A</span>	_	<span style="border: 1px solid black; padding: 0 5px;">A</span>	_	<span style="border: 1px solid black; padding: 0 5px;">A</span>	_	<span style="border: 1px solid black; padding: 0 5px;">A</span>	_	<span style="border: 1px solid black; padding: 0 5px;">A</span>	_	<span style="border: 1px solid black; padding: 0 5px;">A</span>

Defaults	
Zone 1 =	<b>E</b>
Zone 2 =	<b>A</b>
Zone 3 =	<b>,</b>
Zone 4 =	<b>,</b>
Zone 5 =	<b>,</b>
Zone 6 =	<b>,</b>
Zone 7 =	<b>,</b>
Zone 8 =	<b>,</b>

Zone Types	
<b>E</b>	= Entry/Exit
<b>A</b>	= Access
<b>,</b>	= Immediate
<b>O</b>	= Omitted
<b>Y</b>	= Momentary Keyswitch
<b>d</b>	= Latch Keyswitch
<b>t</b>	= Tamper
<b>H</b>	= 24 Hour
<b>F</b>	= Fire

### 5.2.4 Arm Mode D

Function	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Save
<b>A</b> <b>1</b> <b>3</b>	_	_	_	_	_	_	_	_	<b>A</b>
	<b>A</b>								
	Save								

Defaults	
Zone 1 =	<b>E</b>
Zone 2 =	<b>A</b>
Zone 3 =	<b>I</b>
Zone 4 =	<b>I</b>
Zone 5 =	<b>I</b>
Zone 6 =	<b>I</b>
Zone 7 =	<b>I</b>
Zone 8 =	<b>I</b>

Zone Types	
<b>E</b>	= Entry/Exit
<b>A</b>	= Access
<b>I</b>	= Immediate
<b>O</b>	= Omitted
<b>Y</b>	= Momentary Keyswitch
<b>d</b>	= Latch Keyswitch
<b>t</b>	= Tamper
<b>H</b>	= 24 Hour
<b>F</b>	= Fire

### 5.3 Timers

Function	Timer	Time	Save	Default
<b>A</b> <b>1</b> <b>4</b>	Bell Time	_ _ _	<b>A</b>	<b>20</b>
<b>A</b> <b>1</b> <b>5</b>	Entry Time	_ _ _ _	<b>A</b>	<b>30</b>
<b>A</b> <b>1</b> <b>6</b>	Exit Time	_ _ _ _	<b>A</b>	<b>30</b>
<b>A</b> <b>1</b> <b>7</b>	Bell Delay	_ _ _	<b>A</b>	<b>20</b>
<b>A</b> <b>1</b> <b>8</b>	Communication Delay	_ _ _ _	<b>A</b>	<b>07</b>

Key	
00..20	= Time in Minutes
02..255	= Time in Seconds
02...255	= Time in Seconds
00..20	= Time in Seconds
00..255	= Time in Seconds

### 5.4 Change Engineer Code

Function	Enter Old Code	Enter New Code	Enter New Code Again	Default
<b>A</b> <b>1</b> <b>9</b>	<b>X</b> <b>X</b> <b>X</b> <b>X</b> <b>X</b>			<b>9999</b>

### 5.5 PGM Programming

#### 5.5.1 PGM 1

Function	Output Type	Default
<b>A</b> <b>2</b> <b>0</b>	_	<b>0</b>

#### Key

- 0 = Off
- 1 = PIR Remote LED Enable
- 2 = PIR Latch Memory
- 3 = Shock Sensor Reset

#### 5.5.2 PGM 2

Function	Output Type	Default
<b>A</b> <b>2</b> <b>1</b>	_	<b>0</b>

#### Key

- 0 = Off
- 1 = PIR Remote LED Enable
- 2 = PIR Latch Memory

## 5.6 System Options

### 5.6.1 System Options 1

Function	Keypress	Icon	Option Off (Icon Off)	Option On (Icon On)	OFF	ON	Save
 <b>2</b>  <b>2</b>	<b>1</b>		Audible P.A.	Silent P.A.			
 <b>2</b>	<b>2</b>		User Log Reset Disabled	User Log Reset Enabled			
 <b>3</b>	<b>3</b>		User System Reset	Engineer Only System Reset			
 <b>4</b>	<b>4</b>		Internal Sounder Only on Tamper Activation	Internal and External Sounders on Tamper Activation			
						= Default	

### 5.6.2 System Options 2

Function	Keypress	Icon	Option Off (Icon Off)	Option On (Icon On)	OFF	ON	Save
 <b>2</b>  <b>3</b>	<b>1</b>		Power Up NVM Reset	Engineer Code NVM Reset			
 <b>2</b>	<b>2</b>		No Siren on Line Fail	Siren Enable on Line Fail			
 <b>3</b>	<b>3</b>		Disallow Arm on AC Fail	Allow Arm on AC Fail			
 <b>4</b>	<b>4</b>		All Reset	Limited Reset			
						= Default	

### 5.6.3 System Options 3

Function	Keypress	Icon	Option Off (Icon Off)	Option On (Icon On)	OFF	ON	Save
 <b>2</b>  <b>4</b>	<b>1</b>		Alarm Digi Active Low	Alarm Digi Active High			
 <b>2</b>	<b>2</b>		P.A. Digi Active Low	P.A. Digi Active High			
 <b>3</b>	<b>3</b>		Fire Digi Active Low	Fire Digi Active High			
 <b>4</b>	<b>4</b>		Confirmed Digi Active Low	Confirmed Digi Active High			
						= Default	

### 5.6.4 System Options 4

Function	Keypress	Icon	Option Off (Icon Off)	Option On (Icon On)	OFF	ON	Save
2 5	1		Abort Digi Active Low	Abort Digi Active High			
	2		Open Digi Active Low	Open Digi Active High			
	3		Service Timer Warning on Expire if programmed with Function 27	Service Timer Warning and Lockout System on Expire			
	4		Anti-code Reset Disabled	Anti-Code Reset Enabled			
							= Default

### 5.7 Programmable Rearms

Function	Number of Rearms	Default
2 6	_	0

Key
0 = Continuous Rearms
1...9 = Number of Rearms

### 5.8 Service Timer

Function	Arm/Disarm Cycles	Default
2 7	_	0

Key	Time Between Services		
Arm/Disarm Cycles/Day	30 Days	6 Months	12 Months
1	1	4	7
4	2	5	8
6	3	6	9
0 = No Service Timer			

### 5.9 Keyswitch Arm Configuration

Function	Arm Mode	Default
<b>▲</b> <b>2</b> <b>8</b>	_	<b>0</b>

Key
0 = Arm Mode A
1 = Arm Mode B
2 = Arm Mode C
3 = Arm Mode D

### 5.10 Engineer Code NVM Reset

Place link across NVM Reset pins on PCB. Enter **▲** **2** **9** . Control panel will emit 3 beeps and will be returned to factory defaults.

### 5.11 Communicator Test

Function	Toggle Outputs
<b>▲</b> <b>3</b> <b>0</b>	<b>1</b> ... <b>6</b>

Key
<b>1</b> = Alarm
<b>2</b> = P.A.
<b>3</b> = Fire
<b>4</b> = Confirmed Alarm
<b>5</b> = Abort
<b>6</b> = Open/Close (Set)

### 5.12 Anti-Code Algorithm

Function	Algorithm	Default
<b>▲</b> <b>3</b> <b>1</b>	_	<b>0</b>

Key
0...8 = Algorithm

**NOTE: The Anti-Code algorithm should be left at default (0).**

## 5.13 Exit Options

### 5.13.1 Arm Mode A Exit Option

Function	Exit Mode	Default
<b>A</b> <b>3</b> <b>2</b>	_	<b>0</b>

Key
0 = Timed Exit
1 = Push To Set
2 = Final Door

### 5.13.2 Arm Mode B Exit Option

Function	Exit Mode	Default
<b>A</b> <b>3</b> <b>3</b>	_	<b>0</b>

Key
0 = Timed Exit
1 = Push To Set
2 = Final Door

### 5.13.3 Arm Mode C Exit Option

Function	Exit Mode	Default
<b>A</b> <b>3</b> <b>4</b>	_	<b>0</b>

Key
0 = Timed Exit
1 = Push To Set
2 = Final Door

### 5.13.4 Arm Mode D Exit Option

Function	Exit Mode	Default
<b>A</b> <b>3</b> <b>5</b>	_	<b>0</b>

Key
0 = Timed Exit
1 = Push To Set
2 = Final Door

### 5.13.5 Final Door Arm Delay Time

Function	Time	Default	Key
<b>▲</b> <b>3</b> <b>6</b>	_ _ _	<b>7</b>	0...99 = Time in Seconds

### 5.14 System Test

Function	Proceed to Next Test
<b>▲</b> <b>0</b> <b>5</b>	Any key

#### Tests

Test 1 = All icons on except Fault ( ▲ )  
 Test 2 = Strobe switched on  
 Test 3 = Bell switched on  
 Test 4 = Internal sounders switched on

## 6. LCD PROGRAMMING

### 6.1 Entering/Exiting Engineer Mode

Press **Func** **0** **X** **X** **X** **X**

where **X** **X** **X** **X** is the engineer code (default 9999)

Enter Engineer mode

ENGINEER MODE

Press **Func** **0** **0** **X** **X** **X** **X**

where **X** **X** **X** **X** is the engineer code (default 9999)

Exit Engineer mode

SYSTEM ARMED

### 6.2 Zones

#### 6.2.1 Arm Mode A (Function 10)

Press **Func** **1** **0**

This starts the function

ENGINEER MODE  
1 ENTRY / EXIT

Zone 1 is displayed.

Use the **▲** and **▼** keys to scroll through the zone types available.

Press the **Func** key to accept.

This is repeated for Zones 2 – 8.

*Zone Types:*  
Entry / Exit  
Access  
Immediate  
Omit  
Momentary Key  
Latched Key  
Tamper  
24 Hour  
Fire

ENGINEER MODE  
2 ACCESS  
ENGINEER MODE  
3 IMMEDIATE  
ENGINEER MODE  
4 IMMEDIATE  
ENGINEER MODE  
5 IMMEDIATE  
ENGINEER MODE  
6 IMMEDIATE  
ENGINEER MODE  
7 IMMEDIATE  
ENGINEER MODE  
8 IMMEDIATE

The function is ended after saving the zone type for zone 8

You will be returned to engineer mode.

#### Defaults

Zone	Type	Zone	Type	Zone	Type	Zone	Type
1	Entry / Exit	3	Immediate	5	Immediate	7	Immediate
2	Access	4	Immediate	6	Immediate	8	Immediate

### 6.2.2 Arm Mode B (Function 11)

Press	This starts the function	
Zone 1 is displayed. Use the  and  keys to scroll through the zone types available. Press the  key to accept. This is repeated for Zones 2 – 8.	<p><i>Zone Types:</i></p> <ul style="list-style-type: none"> <li>Entry / Exit</li> <li>Access</li> <li>Immediate</li> <li>Omit</li> <li>Momentary Key</li> <li>Latched Key</li> <li>Tamper</li> <li>24 Hour</li> <li>Fire</li> </ul>	
The function is ended after saving the zone type for zone 8		

You will be returned to engineer mode.

#### Defaults

Zone	Type	Zone	Type	Zone	Type	Zone	Type
1	Entry / Exit	3	Immediate	5	Immediate	7	Immediate
2	Entry / Exit	4	Immediate	6	Immediate	8	Omit

### 6.2.3 Arm Mode C (Function 12)

Press	This starts the function	
Zone 1 is displayed. Use the  and  keys to scroll through the zone types available. Press the  key to accept. This is repeated for Zones 2 – 8.	<p><i>Zone Types:</i></p> <ul style="list-style-type: none"> <li>Entry / Exit</li> <li>Access</li> <li>Immediate</li> <li>Omit</li> <li>Momentary Key</li> <li>Latched Key</li> <li>Tamper</li> <li>24 Hour</li> <li>Fire</li> </ul>	
The function is ended after saving the zone type for zone 8		

You will be returned to engineer mode.

#### Defaults

Zone	Type	Zone	Type	Zone	Type	Zone	Type
1	Entry / Exit	3	Immediate	5	Immediate	7	Immediate
2	Access	4	Immediate	6	Immediate	8	Immediate

### 6.2.4 Arm Mode D (Function 13)

Press <b>Func</b> <b>1</b> <b>3</b>	This starts the function	ENGINEER MODE 1 ENTRY / EXIT
<p>Zone 1 is displayed.</p> <p>Use the <b>▲</b> and <b>▼</b> keys to scroll through the zone types available.</p> <p>Press the <b>Func</b> key to accept.</p> <p>This is repeated for Zones 2 – 8.</p>	<p><i>Zone Types:</i></p> <p>Entry / Exit</p> <p>Access</p> <p>Immediate</p> <p>Omit</p> <p>Momentary Key</p> <p>Latched Key</p> <p>Tamper</p> <p>24 Hour</p> <p>Fire</p>	<p>ENGINEER MODE 2 ACCESS</p> <p>ENGINEER MODE 3 IMMEDIATE</p> <p>ENGINEER MODE 4 IMMEDIATE</p> <p>ENGINEER MODE 5 IMMEDIATE</p> <p>ENGINEER MODE 6 IMMEDIATE</p> <p>ENGINEER MODE 7 IMMEDIATE</p> <p>ENGINEER MODE 8 IMMEDIATE</p>
The function is ended after saving the zone type for zone 8		

You will be returned to engineer mode.

#### Defaults

Zone	Type	Zone	Type	Zone	Type	Zone	Type
1	Entry / Exit	3	Immediate	5	Immediate	7	Immediate
2	Access	4	Immediate	6	Immediate	8	Immediate

### 6.3 Timers

#### 6.3.1 Bell Time (Function 14)

Press <b>Func</b> <b>1</b> <b>4</b>	This starts the function	ENTER SEQUENCE
<p>Enter <b>2</b> to <b>2</b><b>0</b> minutes.</p> <p><b>NOTE: Default is 20 minutes.</b></p>	<i>Example shows 20 minutes.</i>	ENTER SEQUENCE 20
Press <b>Func</b>		

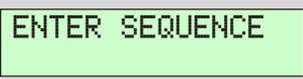
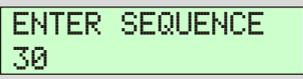
You will be returned to engineer mode.

#### 6.3.2 Entry Time (Function 15)

Press <b>Func</b> <b>1</b> <b>5</b>	This starts the function	ENTER SEQUENCE
<p>Enter <b>0</b> to <b>2</b><b>5</b><b>5</b> seconds.</p> <p><b>NOTE: Default is 30 seconds.</b></p>	<i>Example shows 30 seconds.</i>	ENTER SEQUENCE 30
Press <b>Func</b>		

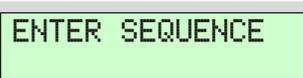
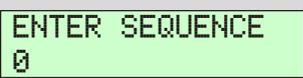
You will be returned to engineer mode.

### 6.3.3 Exit Time (Function 16)

Press   	This starts the function	
Enter  to   seconds. <b>NOTE: Default is 30 seconds.</b>	<i>Example shows 30 seconds.</i>	 30
Press 		

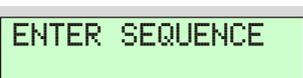
You will be returned to engineer mode.

### 6.3.4 Bell Delay (Function 17)

Press   	This starts the function	
Enter  to   minutes. <b>NOTE: Default is 0 minutes.</b>	<i>Example shows 0 minutes.</i>	 0
Press 		

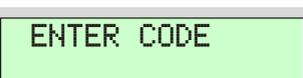
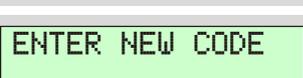
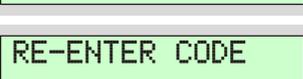
You will be returned to engineer mode.

### 6.3.5 Communication Delay (Function 18)

Press   	This starts the function	
Enter  to    seconds. <b>NOTE: Default is 0 seconds.</b>	<i>Example shows 30 seconds.</i>	 30
Press 		

You will be returned to engineer mode.

## 6.4 Changing Engineer Code (Function 19)

Press   	This starts the function	
Enter the old 4-digit engineer code		
Enter the new 4-digit engineer code		
The code is accepted automatically after entering the 4 <sup>th</sup> digit.		

You will be returned to engineer mode.

## 6.5 PGM Programming

### 6.5.1 PGM 1 (Function 20)

Press <b>Func</b> <b>2</b> <b>0</b>	This starts the function	ENTER SEQUENCE
Enter the PGM type <b>0</b> to <b>3</b> . <b>NOTE: Default is 0 (Not Used).</b>	<i>0 = Not Used</i> <i>1 = PIR Remote LED Enable</i> <i>2 = PIR Latch Memory</i> <i>3 = Shock Sensor Reset</i>	ENTER SEQUENCE 0
The new type will save automatically.		

You will be returned to engineer mode.

### 6.5.2 PGM 2 (Function 21)

Press <b>Func</b> <b>2</b> <b>1</b>	This starts the function	ENTER SEQUENCE
Enter the PGM type <b>0</b> to <b>2</b> . <b>NOTE: Default is 0 (Not Used).</b>	<i>0 = Not Used</i> <i>1 = PIR Remote LED Enable</i> <i>2 = PIR Latch Memory</i>	ENTER SEQUENCE 0
The new type will save automatically.		

You will be returned to engineer mode.

## 6.6 System Options

### 6.6.1 System Options 1 (Function 22)

Press <b>Func</b> <b>2</b> <b>2</b>	This starts the function	ENTER SEQUENCE X X X X
Use keys <b>1</b> to <b>4</b> to toggle the options on or off.	<i>Example shows option 2 on.</i>	ENTER SEQUENCE X ✓ X X
Press <b>Func</b>		

You will be returned to engineer mode.

**Options:**

Option	Option On (✓)	Option Off (X) (Default)
1	Silent P.A.	Audible P.A.
2	User Log Reset Enabled	User Log Reset Disabled
3	Engineer Only System Reset	User System Reset
4	External & Internal Sounders on Tamper Activation	Internal Sounder Only on Tamper Activation

## 6.6.2 System Options 2 (Function 23)

Press <b>Func</b> <b>2</b> <b>3</b>	This starts the function	ENTER SEQUENCE X X ✓ X
Use keys <b>1</b> to <b>4</b> to toggle the options on or off.	<i>Example shows option 2 on.</i>	ENTER SEQUENCE X ✓ X X
Press <b>Func</b>		

You will be returned to engineer mode.

### Options:

Option	Option On (✓)	Option Off (X) (Default)
1	Engineer Code Lock NVM Reset	Power Up NVM Reset
2	Bell Enable on Line Fail	No Bell on Line Fail
3	Panel Arm on AC Fail	No Panel Arm on AC Fail
4	Limited Reset	All Reset

## 6.6.3 System Options 3 (Function 24)

Press <b>Func</b> <b>2</b> <b>4</b>	This starts the function	ENTER SEQUENCE X X X X
Use keys <b>1</b> to <b>4</b> to toggle the options on or off.	<i>Example shows option 2 on.</i>	ENTER SEQUENCE X ✓ X X
Press <b>Func</b>		

You will be returned to engineer mode.

### Options:

Option	Option On (✓)	Option Off (X) (Default)
1	Alarm Digi Active High	Alarm Digi Active Low
2	P.A. Digi Active High	P.A. Digi Active Low
3	Fire Digi Active High	Fire Digi Active Low
4	Confirmed Digi Active High	Confirmed Digi Active Low

### 6.6.4 System Options 4 (Function 25)

Press <b>Func</b> <b>2</b> <b>5</b>	This starts the function	ENTER SEQUENCE X ✓ X X
Use keys <b>1</b> to <b>4</b> to toggle the options on or off.	<i>Example shows option 2 off.</i>	ENTER SEQUENCE X X X X
Press <b>Func</b>		

You will be returned to engineer mode.

**Options:**

Option	Option On (✓)	Option Off (X) (Default)
1	Abort Digi Active High	Abort Digi Active Low
2	Open Digi Active High	Open Digi Active Low
3	Service Timer Warning & Lockout System on Expire	Service Timer Warning on Expire if programmed with Function 27
4	Anti-Code Reset Enabled	Anti-Code Reset Disabled

### 6.7 Programmable Rearms (Function 26)

Press <b>Func</b> <b>2</b> <b>6</b>	This starts the function	ENTER SEQUENCE
Enter the number of rearms <b>0</b> to <b>9</b> . <b>NOTE: Default is 0 (Continuous).</b>	<i>0 = Continuous</i> <i>1 - 9 = Number of Rearms</i>	ENTER SEQUENCE 0
The number will save automatically.		

You will be returned to engineer mode.

### 6.8 Service Timer (Function 27)

Press <b>Func</b> <b>2</b> <b>7</b>	This starts the function	ENTER SEQUENCE															
Enter the number of arm and disarm cycles between service intervals <b>0</b> to <b>9</b> . <b>NOTE: Default is 0 (No timer).</b>	<table border="1"> <thead> <tr> <th rowspan="2">Arm/Disarm Cycles Per Day</th> <th colspan="3">Time Between Services</th> </tr> <tr> <th>30 Days</th> <th>6 Months</th> <th>12 Months</th> </tr> </thead> <tbody> <tr> <td>1</td> <td><b>1</b></td> <td><b>4</b></td> <td><b>7</b></td> </tr> <tr> <td>4</td> <td><b>2</b></td> <td><b>5</b></td> <td><b>8</b></td> </tr> </tbody> </table>	Arm/Disarm Cycles Per Day	Time Between Services			30 Days	6 Months	12 Months	1	<b>1</b>	<b>4</b>	<b>7</b>	4	<b>2</b>	<b>5</b>	<b>8</b>	ENTER SEQUENCE 0
Arm/Disarm Cycles Per Day	Time Between Services																
	30 Days	6 Months	12 Months														
1	<b>1</b>	<b>4</b>	<b>7</b>														
4	<b>2</b>	<b>5</b>	<b>8</b>														
The number will save automatically.																	

You will be returned to engineer mode.

## 6.9 Keyswitch Arm Configuration (Function 28)

Press <b>Func</b> <b>2</b> <b>8</b>	This starts the function	ENTER SEQUENCE
Enter the required Arm Mode <b>0</b> to <b>3</b> . <b>NOTE: Default is Not Configured.</b>	<i>0 = Arm Mode A</i> <i>1 = Arm Mode B</i> <i>2 = Arm Mode C</i> <i>3 = Arm Mode D</i>	ENTER SEQUENCE 0
The configuration will save automatically.		

You will be returned to engineer mode.

## 6.10 Engineer Code NVM Reset (Function 29)

Enter Engineer Mode		ENGINEER MODE
Open the panel cover, and short NVM reset pins together using link supplied.		
Press <b>Func</b> <b>2</b> <b>9</b>	This starts the function	ENTER SEQUENCE
The panel will emit 3 beeps, and will be returned to factory settings. Remove the link.		

You will be returned to engineer mode.

## 6.11 Communicator Test (Function 30)

Press <b>Func</b> <b>3</b> <b>0</b>	This starts the function	ENGINEER MODE
Toggle the Digital Communicator outputs <b>1</b> to <b>6</b> .	<b>1</b> = Alarm <b>2</b> = P.A. <b>3</b> = Fire <b>4</b> = Confirmed Alarm <b>5</b> = Abort <b>6</b> = Open / Close (set)	
To finish, press <b>Func</b>		

You will be returned to engineer mode.

## 6.12 Anti-Code Algorithm (Function 31)

Press <b>Func</b> <b>3</b> <b>1</b>	This starts the function	ENTER SEQUENCE
Enter the required Anti-Code Algorithm <b>0</b> to <b>8</b> . <b>NOTE: This should be left at 0 (Default).</b>		ENTER SEQUENCE 0
The configuration will save automatically.		

You will be returned to engineer mode.

## 6.13 Exit Options

### 6.13.1 Arm Mode A Exit Options (Function 32)

Press <b>Func</b> <b>3</b> <b>2</b>	This starts the function	ENTER SEQUENCE
Enter the required Exit Option <b>0</b> to <b>2</b> . <b>NOTE: Default is 0 (Timed Exit).</b>	<i>0 = Timed Exit</i> <i>1 = Push To Arm</i> <i>2 = Final Door</i>	ENTER SEQUENCE 0
The configuration will save automatically.		

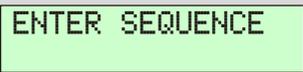
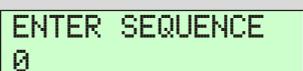
You will be returned to engineer mode.

### 6.13.2 Arm Mode B Exit Options (Function 33)

Press <b>Func</b> <b>3</b> <b>3</b>	This starts the function	ENTER SEQUENCE
Enter the required Exit Option <b>0</b> to <b>2</b> . <b>NOTE: Default is 0 (Timed Exit).</b>	<i>0 = Timed Exit</i> <i>1 = Push To Arm</i> <i>2 = Final Door</i>	ENTER SEQUENCE 0
The configuration will save automatically.		

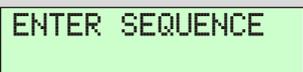
You will be returned to engineer mode.

### 6.13.3 Arm Mode C Exit Options (Function 34)

Press   	This starts the function	
Enter the required Exit Option  to  .	<i>0 = Timed Exit</i> <i>1 = Push To Arm</i> <i>2 = Final Door</i>	
<b>NOTE: Default is 0 (Timed Exit).</b>		
The configuration will save automatically.		

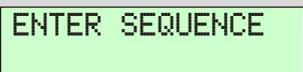
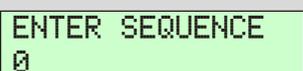
You will be returned to engineer mode.

### 6.13.4 Arm Mode D Exit Options (Function 35)

Press   	This starts the function	
Enter the required Exit Option  to  .	<i>0 = Timed Exit</i> <i>1 = Push To Arm</i> <i>2 = Final Door</i>	
<b>NOTE: Default is 0 (Timed Exit).</b>		
The configuration will save automatically.		

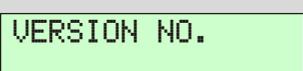
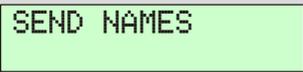
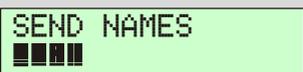
You will be returned to engineer mode.

### 6.14 Final Door Arm Delay (Function 36)

Press   	This starts the function	
Enter the time in seconds  to   .		
<b>NOTE: Default is 7 seconds.</b>		
Press 		

You will be returned to engineer mode.

### 6.15 Send Names

Press  and use the  key to scroll to FUNCTIONS. Press  .		
Use the  key to scroll to SEND NAMES.		
Press  to send the data in that keypad to other keypads.		

You will be returned to engineer mode.

## 6.16 System Test

Press <b>Func</b> and use the <b>▼</b> key to scroll to <b>SYSTEM TEST</b> . Press <b>Func</b> . The display test starts.		SYSTEM TEST DISPLAY TEST
To proceed to the strobe test, press any key. The strobe will flash.		SYSTEM TEST STROBE TEST
To proceed to the bell test, press any key. The bell will sound.		SYSTEM TEST BELL TEST
To proceed to the sounders test, press any key. The internal sounders will sound.		SYSTEM TEST SOUNDERS TEST
To end the tests press any key.		

You will be returned to engineer mode.

## 6.17 Self Test

Press <b>Func</b> and use the <b>▼</b> key to scroll to <b>FUNCTIONS</b> . Press <b>Func</b> .		VERSION NO.
Use the <b>▼</b> key to scroll to <b>SELF TEST</b> .		SELF TEST
Press <b>Func</b> to start the self test.		PLEASE WAIT ■■■■
The display will start scrolling. Press <b>Func</b> . When the display reads <b>PRESS ALL KEYS</b> , press each key in turn.		PRESS ALL KEYS
The Fire tones will start. Press any key to stop the tones and exit the test. If any of the keys are not working, press and hold a working key to exit the test.		

You will be returned to engineer mode.

## 6.18 Change Text

Press **Func** and use the **▼** key to scroll to **CHANGE TEXT**. Press **Func**.

```
CHANGE TEXT
```

Use the **▼** key to scroll to the user, zone or label you wish to edit.

Use the **←** and **→** keys to move the flashing cursor over the character to be changed.

Use the numeric keys (0-9) to change the character displayed at the cursor position.

*Repeat for all characters as required.*

*Example shows text label for User 1.*

```
CHANGE TEXT
USER 1
```

```
CHANGE TEXT
JOHN SMITH
```

Press **Func** to save the edited text.

```
CHANGE TEXT
JOHN SMITH
```

Repeat for all the text labels you wish to edit. To exit the function, use the **▼** key to scroll to **EXIT**. Press **Func**.

You will be returned to engineer mode.

The default text strings are as follows:

Situation	Label
System Disarmed	SYSTEM DISARMED
System Armed	SYSTEM ARMED
First To Alarm Mode (After alarm, when code entered)	SYSTEM ARMED ALARM LOUNGE
System Faults	!SYSTEM DISARMED

Zone	Label
1	F DOOR
2	HALL
3	LOUNGE
4	DINING
5	KITCHEN
6	B DOOR
7	CONSERV
8	LANDING

User	Label
1 (Master User)	USER 1
2 (Limited User)	USER 2
3 (Limited User)	USER 3
4 (Limited User)	USER 4
5 (Limited User)	USER 5
6 (Limited User)	USER 6
7 (Limited User)	USER 7
8 (Limited User)	USER 8

## 6.19 Adjust Brightness

Press **Func** and use the **▼** key to scroll to SET BACKLIGHT. Press **Func**.



Use the **▼** and **▲** keys to adjust the brightness of the LCD screen.



Press **Func** to save the brightness level.

You will be returned to engineer mode.

## 7. SYSTEM FAULTS

There are 4 fault conditions automatically detected by the Sterling 10.

### 7.1 LCD Keypad

The user is informed of a fault via a flashing '!' and an error beep. Press  to stop the error beep. The '!' will remain on until the fault has been corrected.

To determine the fault go into the log by entering   . The fault will be displayed:

Bell Fuse Failure  
 Auxiliary Fuse Failure  
 Telephone Line Failure  
 Mains (AC) Failure

Press  to exit the log.

To clear the log enter   , an acceptance tone will be played.

### 7.2 ICON Keypad

The user is informed of a fault via a flashing  and an error beep. Press  to stop the error beep. The  will remain on until the fault has been corrected.

To determine the fault go into the log by entering   .

A  symbol will be displayed, press the  key to display the fault:

 = Bell Fuse Failure  
 = Auxiliary Fuse Failure  
 = Telephone Line Failure  
 = Mains (AC) Failure

Press  to exit the log.

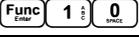
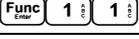
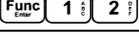
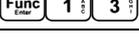
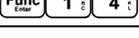
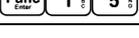
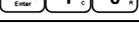
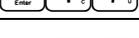
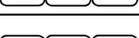
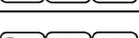
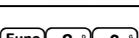
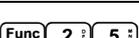
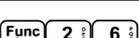
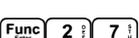
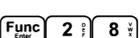
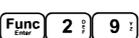
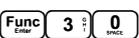
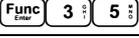
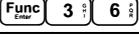
To clear the log enter   , an acceptance tone will be played.

## 8. QUICK REFERENCE

### 8.1 ICON Keypad Programming

 0 2	View Log	Page 38
 0 3	Clear Log	Page 38
 0 5	System Test	Page 24
 1 0	Zone Programming – Arm Mode A	Page 15
 1 1	Zone Programming – Arm Mode B	Page 16
 1 2	Zone Programming – Arm Mode C	Page 17
 1 3	Zone Programming – Arm Mode D	Page 18
 1 4	Set Bell Time	Page 18
 1 5	Set Entry Time	Page 18
 1 6	Set Exit Time	Page 18
 1 7	Set Bell Delay	Page 18
 1 8	Set Communication Delay	Page 18
 1 9	Change Engineer Code	Page 19
 2 0	PGM1 Programming	Page 19
 2 1	PGM 2 Programming	Page 19
 2 2	System Options 1	Page 20
 2 3	System Options 2	Page 20
 2 4	System Options 3	Page 20
 2 5	System Options 4	Page 21
 2 6	Programmable Rearms	Page 21
 2 7	Service Timer	Page 21
 2 8	Keyswitch Arm Configuration	Page 22
 2 9	Engineer Code NVM Reset	Page 22
 3 0	Communicator Test	Page 22
 3 1	Anti-Code Algorithm	Page 22
 3 2	Am Mode A Exit Option	Page 23
 3 3	Am Mode B Exit Option	Page 23
 3 4	Am Mode C Exit Option	Page 23
 3 5	Am Mode D Exit Option	Page 23
 3 6	Final Door Arm Delay	Page 24

## 8.2 LCD Keypad Programming

	View Log	Page 38
	Clear Log	Page 38
	Zone Programming – Arm Mode A	Page 25
	Zone Programming – Arm Mode B	Page 25
	Zone Programming – Arm Mode C	Page 26
	Zone Programming – Arm Mode D	Page 27
	Set Bell Time	Page 27
	Set Entry Time	Page 27
	Set Exit Time	Page 28
	Set Bell Delay	Page 28
	Set Communication Delay	Page 28
	Change Engineer Code	Page 28
	PGM1 Programming	Page 29
	PGM 2 Programming	Page 29
	System Options 1	Page 29
	System Options 2	Page 29
	System Options 3	Page 30
	System Options 4	Page 30
	Programmable Rearms	Page 31
	Service Timer	Page 31
	Keyswitch Arm Configuration	Page 32
	Engineer Code NVM Reset	Page 32
	Communicator Test	Page 32
	Anti-Code Algorithm	Page 33
	Am Mode A Exit Option	Page 33
	Am Mode B Exit Option	Page 33
	Am Mode C Exit Option	Page 34
	Am Mode D Exit Option	Page 34
	Final Door Arm Delay	Page 24
	Send Names	Page 34
	System Test	Page 35
	Self Test	Page 35
	Change Text	Page 36

	Adjust Brightness	Page 37
--	-------------------	---------







Pyronix Limited  
Pyronix House  
Braithwell Way  
Hellaby, Rotherham  
S66 8QY, UK

Customer Support line (UK only): +44(0)845 6434 999 (local rate)

Or telephone: +44(0)1709 535225

Hours of business: 8:00 AM – 6:30 PM, Monday to Friday

Email: [customer.support@pyronix.com](mailto:customer.support@pyronix.com)

Website: [www.pyronix.com](http://www.pyronix.com)

## **Warranty**

This product is sold subject to our standard warranty conditions and is warranted against defects in workmanship for a period of two years.

In the interest of continuing improvement of quality, customer care and design, Pyronix Ltd. reserves the right to amend specifications without giving prior notice.