

Enforcer 64

Installation Guide



102017854 - V01

Software V12.0

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Intended purpose

This document provides information about installing, configuring and commissioning the product.

Conventions

This document uses the following conventions:

▶ For more information... A cross-reference to a related or more detailed topic.



Indicates a hazardous situation which, if not avoided, could result in death or serious injury.



Indicates a hazardous situation which, if not avoided, could result in moderate injury, damage the product, or lead to loss of data.

Notice

Indicates an important situation which, if not avoided, may seriously impair operations.

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Additional information relating to the current section.

Wireless Frequencies

Frequency band (MHz)	Wireless Frequency Indicator
433.050 - 434.790	WB
866.000 - 866.600	WD
868.000 - 868.600	WE

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Contact

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System Description

Introduction

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The Enforcer is a wireless alarm system that has been designed with your security in mind; with quick and easy installation and minimal maintenance, the Enforcer protects your home with a multitude of unique features.

Taking full advantage of Pyronix' innovative two-way wireless technology, the wireless devices on the Enforcer are constantly communicating with each other, using the Pyronix High Security Wireless Encryption Protocol.

The Enforcer two-way wireless devices are fully operational when the system is armed. This makes your system more secure, compared to other wireless systems where devices are disabled for up to five minutes after every activation to save battery - therefore compromising your security.

The Enforcer has been engineered by Pyronix as a secure, reliable and easy to use wireless alarm system.

Battery Monitoring/Saving

Advanced technology preserves the battery life of each wireless device. The Enforcer panel also informs you in advance of when a battery needs replacing, giving you enough time to change the battery in the specific device before it stops working. This key feature keeps your environment fully protected, unlike other conventional systems.

High Security Encryption

128 bit high security wireless encryption protocol and intelligent wireless jamming detection.

User Friendly Keyfobs

The two-way wireless keyfob allows you to see the status of your Enforcer via three colour LEDs:

- System armed: A RED LED will illuminate.
- System disarmed: A GREEN LED will illuminate.
- System fault: An AMBER LED will illuminate (this will flash when the keyfob is unable to arm the system).
- Alarm activated: A flashing RED LED.

It is possible to allocate different functions to each keyfob, such as: arming or disarming different areas, activating outputs to control external devices (such as: gates), requesting the system status and activating PA (panic alarms).

Up to 32 wireless keyfobs can be added to your Enforcer. Each wireless keyfob has a unique ID, which can be reported to the ARC and HomeControl+ App. These are stored in the event log of the Enforcer individually.

User Automation Outputs

The Enforcer gives you the option to operate devices (such as: gates, lights, sprinklers.) via your keypad or remotely via your keyfob or HomeControl+ App.

HomeControl+App and SMS notifications

Your Enforcer will provide you with real-time push notifications on your smart device or within the HomeControl+App, such as: that your child has returned home from school, or a leakage of water in

your property. You can also opt to receive these via SMS text messages, when a GPRS modem is connected to the panel.

HomeControl+ App

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The Enforcer system can be remotely controlled using the HomeControl+ App. It allows you to arm and disarm the Enforcer, check the system status and bypass inputs. It also allows you to activate devices remotely, such as gates, lights, sprinklers and more. The HomeControl+ App and PyronixCloud communication is fully encrypted to the highest standard and no sensitive user data is stored on the PyronixCloud.



The HomeControl+App is available in two versions: Android from Google Play Store and iOS from Apple store.





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The Enforcer is the first two-way wireless high security wireless system on the market. It can only be compared to an addressable wired system, but instead of using a wired data bus it uses a wireless one.

All devices can cover a wireless range of open space up to 1.6km.

System Overview	Quantity	Additional Information
Full Areas	4	
Sub Areas (Readers)	3	
Wireless Inputs (max)	64	
Wired Inputs On-board	2	
Wired Inputs (max)	34	4x RIX Expanders
Total Inputs Wireless and Wired	66	
On-board Outputs	3	
User Automation Outputs	30	
Outputs (max)	34	16 x (1 x ROX) 12 x (4 x RIX) 3 x (Keypads/Readers)
User Codes and Tags	75	
Wireless Keyfobs (max)	32	4294967295 encrypted rolling code
Duress / Guard Codes	10	
Communications Modules	DIGI-GPRS, DIGI-LAN, DIGI-1200 (PSTN), DIGI-WIFI	
Additional Wired Arming Devices (max)	3	Keypads/Readers
Additional Wireless Keypads	4	
Logs	750	Time and Date
Memory Type	EEPROM	
Event Signaling to UDL	Yes	Only via RS232
Compliant to EN Grade*	2	
Environmental Class	Ш	

* EN50131 compliance labeling should be removed if non-compliant configurations are used.

Default Codes

Master Manager Code: 1234 Engineer Code: 9999

Notice Technical functions for example fire, gas and flooding are not security graded as they are outside the scope of EN50131-1 and EN50131-3

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Using the Keypad on the Enforcer

Table 1 - Button Operations

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Button	Description
A	Quickly exit a menu. Select Area A. Change case when entering text.
в	Move back to the previous main menu item. Select Area B.
C	Move back to the previous option in a sub-menu. Select Area C. Display additional information in the log. Delete letters or numbers when entering text. Enables chime feature.
D	Scroll forwards in the log. Select Area D. Access the user menu. Press and hold to configure the keypad.
6	Trigger PA (Panic Alarms) - only if enabled by an engineer.
(\%)	Trigger fire alarms - only if enabled by an engineer.
••	Move from one option to another while in a sub-menu. Move through text.
\checkmark	Select items and enter into a sub-menu or option.
0	Enter a space when entering text.
x	Scroll forwards in the main menu and sub-menus. When you have scrolled through all the options in a menu, returns to the previous menu level.

On the Enforcer it is possible to write personalized titles for the following:

- Input Description, Location
- Area Names
- Site Name
- Device Name, Location
- Input and Output expander location descriptions
- User Names

The Enforcer incorporates a predictive text feature (T9 type). For example, if you enter 'B' 'Bedroom' will be displayed. If the word that you require doesn't appear on the LCD display, just type the word letter by letter.

- To type a word, press the relevant button the appropriate number of times e.g. for the letter 'k' press the 5 key two times, or for the letter 's' press the 7 button four times.
- To enter punctuation marks, press the 1 button.

Installation

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Notice Internal Siren Warning: The Enforcer contains a 100 dBA siren, please be aware of this during installation.

Important Installation Notes

- Ensure wiring is done to the national wiring regulations in the country where the installation is taking place.
- Ensure that a readily-accessible disconnect device is incorporated in the premises installation wiring. Ensure it is provided externally to the equipment and as close as possible to the supply, with a contact separation of at least 3.0 mm. Example: Fused Spur Unit.
- When fixing external wires, ensure that means are provided in the installation to prevent the SELV (Safety Electrical Low Voltage) or signal circuits from coming into contact with live parts of the power supply circuit. Wires shall be fixed near their terminal blocks.
- The end of stranded conductor shall not be consolidated by soft soldering at places where the conductor is subjected to contact pressure. Example: Must not solder ends of wires which are to be secured in detector and control panel terminal connectors.
- On completion of wiring use tie-wraps to prevent any loose wires causing a safety hazard (material of cables tie shall be rated at least HB or better).
- Cable ties and hoses shall be separate for power supply cable and SELV (Safety Electrical Low Voltage) wirings.
- Size of protective bonding conductors: minimum section 1.5mm². Example: Electrical Earth wire connections.

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Overview of Devices

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All peripherals, such as LCD keypads, readers, expanders, are connected via the D1-, D2+, D3 and D4 terminals.

Figure 1: Example of a typical Enforcer bus



General Principles

- 1. No alarm system cable should be run with other cables carrying AC or digital signals.
- 2. The cables should be protected by the use of grommets where appropriate.
- 3. For greater than 1000m range, standard isolated RS485 repeaters are required.
- 4. If an expansion module with a power supply on board is connected, the D2+ terminal must not be connected between the main bus and module.

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Mains and Earth Wiring

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Mains power must be applied to the panel before connecting the back up battery.



It is important that the electrical earth connection is connected when connecting the 230V mains supply to the Enforcer.

Notice Do not locate the mains cables next to internal cabling.

Ensure that the Enforcer is not mounted on any metal surfaces.

Mains cables should not be internally 'looped' or tightly bundled as this may interfere with the wireless antennas. Where possible it is recommended that all mains cables should be installed through the area nearest the mains terminals as shown above.

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Inside of the Enforcer

Figure 2: Backplate

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- 1: Terminals for Earth and Mains Supply.
- 2: If a modern is required (DIGI-GPRS, DIGI-LAN, DIGI-1200/PSTN, DIGI-WIFI), then this space is used to install them.
- 3: The transformer is situated in a housing, this shouldn't need to be removed.
- 4: The rear tamper adjustment screw is used if the tamper from the front of the Enforcer isn't sitting flush to the back plate this may happen if the Enforcer is installed on an uneven surface.
- 5: Plastic breakout. If rear tamper protection is required, screw the plastic breakout securely to the wall.
- 6: If an I/O board is installed, then this space is used to install it.

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Figure 3: Rear view

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- 1: RS232 connection for up/downloading to the InSite software.
- 2: The location of the control panel backup battery.
- 3: The power connection for a GPRS modem.
- 4: The connection for an I/O board if connected.
- 5: The connection for the modem installed.
- 6: The power connection (+12V DC) for the Enforcer.

Setting Up

⁻◊⁻ It is recommended that the Engineer Menu is accessed prior to opening a powered Enforcer.

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Before you install a new panel peripheral, such as a modem, I/O board, or expander, power off the Enforcer (mains and battery).

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1. Loosen the two screws located at the bottom.

Do not fully unscrew as these can be used as a 'hanger' to the rear casing as shown in step 3.



 Unhinge the Enforcer from the top and pull down to disconnect. Take extra care when removing the front of the Enforcer as modems, I/O boards etc may be connected to the front.



3. Tilt the front of the Enforcer forward 180 degrees and hang it on the opening screws if required.



Connecting or Replacing the Enforcer Battery

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 The Enforcer back up battery must be replaced by the manufacturer's recommendation. The part code for this battery is BATT-ENF8XAA. The battery is a NiMH 8 cell 2200mAh rechargeable.

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$\dot{\nabla}$ Mains power must be applied to the panel before connecting the back up battery.

1. Unclip the battery compartment.

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2. Connect the back up battery. (If required, insert a new backup battery.)



3. Close the battery compartment, taking care not to trap any battery cables.



4. Dispose of any batteries in accordance with the local regulations.



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Connecting Peripherals

Input / Output Board

The Input/Output (I/O) board contains the RS485 terminals that are used to connect additional wired keypads, readers, input expanders and output expanders.



- 1: F500mA 250V Aux Fuse
- 2: F500mA 250V Bus Fuse
- 3: Connects to the Enforcer

Table 2 - Terminals

D1-	R\$485 0V
D2+	RS485 +12V
D3	RS485 'A' Bus
D4	RS485 'B' Bus
PGM1	Programmable Output
BELL	Bell output for a wired external sounder
STB	Strobe output for a wired external sounder
Z33	Wired Input 33
COM	Common terminal for Z33 and Z34
+12V	+12V auxiliary supply
Z34	Wired Input 34

The maximum devices the I/O board can have on the RS485 bus are:

- 4 x Input Expanders: PCX-RIX8i, PCX-RIX8+, PCX-RIX8i+PSU, and RIX32-WE
- 1 x Output Expander: PCX-ROX8R8T or PCX-ROX16R+PSU
- 3 x Keypads/Readers (same bus): PCX-LCD/EX, PCX-PROX/INT, and PCX-PROX/E

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Wiring a Wired External Sounder

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To create the bell tamper circuit, a resistor is required across 0V supply and tamper circuit of the bell box. Note that the input must be programmed as 'tamper'. The resistor value is 1K.

-\dots Unless the bell box is a Pyronix Deltabell, the bell box must be in SCB (Self-Contained Bell) mode.

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Wiring Wired Inputs



The resistor values are 1K for Alarm and 1K for Tamper.

Modems

You can connect the following modems to the Enforcer:

- DIGI-1200
- DIGI-GPRS
- DIGI-LAN
- DIGI-WIFI

PSTN Modem (DIGI-1200)

The PSTN modem card is used to enable the Enforcer to communicate either via contact ID or SIA. It will also enable remote uploading/downloading.

Before making these connections, all power must be disconnected from the system.

Notice

The telecom ground terminal (TE) should always be connected to earth in order to maximise the effectiveness of the transient voltage protection on the unit.

Notice

Turn off the mains power before disconnecting the PSTN modem.

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A and B terminals: Telephone line output for connection to analogue PSTN telephone line. A-1 and B-1 terminals: Telephone line output for connection to other telecom equipment.

GPRS Modem (DIGI-GPRS)

The GPRS modem card (DIGI-GPRS) fits inside the Enforcer. Besides communications with the PyronixCloud and HomeControl+App, it has the following operations:

- Send Alarms to the ARC: With the DIGI-GPRS it is possible to send alarm events the monitoring station via Contact ID IP, SMS Contact ID and SIA IP protocols.
- Send SMS Alarms to the user: With DIGI-GPRS it is possible to send SMS alarm messages to the user.
- Program the panel remotely via the Pyronix Cloud.
- Line Fault Detection: This is programmable in the **PROGRAM TIMERS?** menu. It is timed in minutes and is the **Line Fault Delay** option.

The supplied antenna will need to be connected to the DIGI-GPRS and placed in a suitable area where the signal strength at its maximum.

Signal Strength	OFF = No signal strength
Signal Strength	ON = Signal strength 50%
Signal Strength	ON = Signal strength full
Green pulsing	Communicating with network
Orange on	When making a call

Table 3 - GPRS status LEDs

Notice

Remove the power supply of the DIGI-GPRS modem from panel when installing or changing the SIM card. Check the SIM card credit regularly.

LAN Modem (DIGI-LAN)

The DIGI-LAN fits inside the Enforcer. It allows communications with the PyronixCloud and HomeControl+App via a standard Ethernet internet connection cable and also has the following features:

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- Send Alarms to the ARC: With the DIGI-LAN it is possible to send alarm events to the monitoring station via Contact ID IP and SIA IP protocols.
- Program the panel remotely via secure network connection: With the DIGI-LAN it is also possible to program the Enforcer remotely via a secure internet connection and use of the InSite UDL software.
- Program the panel remotely via the PyronixCloud.
- Status LEDs: The DIGI-LAN features the industry standard Ethernet/LAN cable connection status and activity LEDs.
- Micro SD slot: For future features in development.

Wi-Fi Modem (DIGI-WIFI)

The Wi-Fi modem card (DIGI-WIFI) fits inside the Enforcer. It allows communications with the PyronixCloud and HomeControl+ App via a Wi-Fi internet connection and also has the following features:

- Send Alarms to the ARC: With the Wi-Fi modem card it is possible to send alarm events to the monitoring station via Contact ID IP and SIA IP protocols.
- Program the panel remotely via secure network connection: With the Wi-Fi modem card it is also
 possible to program the Enforcer remotely via a secure internet connection and use of the InSite
 UDL software.
- Program the panel remotely via the PyronixCloud.

Connecting to the Upload/Download Software

The Enforcer can be programmed by a keypad or the UDL InSite Software provided free of charge. You can download the UDL InSite Software from www.pyronix.com.

The connection between control panel and UDL software can be done in the following ways:

- Serial connection (RS232)
- Modem connection (DIGI-1200, PSTN)
- PyronixCloud connection (DIGI-GPRS, DIGI-LAN, DIGI-WIFI)

Serial Connection (RS232)

On the panel

- 1. Enter the Engineer Menu (code 9999).
- 2. Scroll the menu (button) until **Options Up/Downloading** is displayed.
- 3. Choose **RS-232** in the **Download by** option.
- 4. On the **UDL Password** screen, do not enter anything and press
- 5. On the **UDL Priority** screen, we recommend setting this to **High** [0] to prevent events and notifications from disconnecting the UDL connection. Press



On InSite UDL software from a PC

- 1. To setup the COM port associated to Modem, open the software, click on Configuration > Modem Settings > RS-232.
- 2. Make sure that the serial COM used by UDL is the same set in the PC (Control Panel > Device manager > Ports.
- 3. Make sure that the RS-232 icon in the UDL graphic user interface is green.
- 4. Click on Force Dial Customer.
- 5. Set the **Dial Mode** field to **RS-232**.
- 6. Enter the Engineer Code in the Engineer Code field.
- 7. Click on Dial.

If connection is successful, the RS-232 icon will become blue.

Modem Connection (DIGI 1200, PSTN)

Ensure that the panel and remote PC are connected to a suitable PSTN line.

On the panel

- 1. Enter the Engineer Menu (code 9999)
- 2. Scroll the menu (button) until **Options Up/Downloading** is displayed.
- 3. Choose Modem in the Download by option.
- 4. Set the desired number of redials and press .
- 5. On the **UDL Password** screen, do not enter anything and press
- 6. On the **UDL Priority** screen, we recommend setting this to **High** [0] to prevent events and notifications from disconnecting the UDL connection. Press

On InSite UDL software from a PC

- 1. To setup the COM port associated to **Modem**, open the software, click on **Configuration > Modem Settings > Modem**.
- 2. Make sure that the COM port associated to **Modem** in InSite is the same set in the PC **Control Panel > Device manager > Ports**.
- 3. Make sure that the RS-232 icon in the UDL graphic user interface is green.
- 4. In the **Configurations** menu choose the **Modem Type** from the drop down menu. This is the modem connected to the PC and used to call the panel.
- 5. Press Load Default String to program the right initialization string for the selected modem.
- 6. Click on Force Dial Customer.
- 7. Set the Dial Mode field to Modem.
- 8. Enter the telephone number in the Telephone Number field.
- 9. Enter the Engineer Code in the Engineer Code field.
- 10. Click on Dial.

If connection is successful, the Modem icon will become blue.

Notice If a Site Name is set up on the panel the UDL Site Name must be exactly the same otherwise the connection will not be possible.

PyronixCloud Connection

Make sure that the panel is connected to an internet connection, either by LAN, Wi-Fi, or GPRS using a data-enabled SIM card.

On the panel

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- 1. Enter the Engineer Menu (code 9999).
- 2. Scroll the menu (button) until on **Options Up/Downloading**. Press .
- 3. Choose Cloud (option 6) in the Download by options. Press .
- 4. Make a note of your System ID (to enter in the InSite Software later). Press 🗸.
- 5. Select the security type. For initial connections we recommend [0] (Standard). Press .
- 6. Create or enter a system password and take note of it. Press .
- 7. On the **Poll Server?** screen, select **Yes** [1]. Press .
- 8. On the **UDL Password** screen, do not enter anything and press
- 9. On the **UDL Priority** screen, we recommend setting this to **High** [0] to prevent events and notifications from disconnecting the UDL connection. Press

On InSite UDL software from a PC

- 1. Click on Force Dial Customer.
- 2. Click on the Dial Mode drop-down list and select Cloud.
- 3. Enter the System ID of your Panel (See Options Up/Downloading in the Engineer Menu on panel) into the field titled Serial Number.
- 4. Enter the **System password** (as entered in **Options Up/Downloading** on the panel into the field titled **System password**.
- 5. Leave the UDL security level at **Normal** for initial connection test in **System UDL Security Level** field.
- 6. Enter the Engineer Code as used on the panel you are trying to connect.
- 7. In the Enter Customer In Database As field, simply give the panel you are connecting to an appropriate name.
- 8. Click **Dial**. If the connection is successful, the Cloud Icon will become blue, a dialogue box will appear asking if you would like to create a customer click **Yes** to continue.
- 9. The panel is now successfully connected to the InSite UDL software.

Configuration

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The Engineer Menu

The system is programmed from the Engineer Menu. To enter the Engineer Menu, the panel must be in fully disarmed state. Whilst in Engineer Mode, all tamper alarms (excluding PA and safety devices) will be disabled.

Navigating in the Engineer and User Menus

x	NO	Press to move forward when in Engineer or Master Manger mode.
в	BACK	Press to move backward when in Engineer or Master Manger mode.
\checkmark	YES	Press to enter in a submenu or option when in Engineer or Master Manger mode. Press to move from one option into another option while in a submenu.
Α	EXIT	Press to quick exit the Engineer Menu from any main menu (written in capital letters).
С	CANCEL	Press to move back from one programmable option to the previous option.

Main Menus and Sub Menus

LEARN WIRELESS DEVICES?

You are in a main menu item if:

- The maintenance LED is flashing slowly
- The menu item will be in upper case letters with a question mark (?).

Learn Inputs?

You are in a sub menu item if:

- The maintenance LED is flashing rapidly
- The menu item will be in lower case letters.

In order to navigate in the menu system, one has to answer the questions in the main and sub menus. For example, if the question is **LEARN WIRELESS DEVICE?**:

- Pressing vill bring you in the sub-menu Learn Inputs?
- Pressing again will take you to the programmable options of this submenu.
- Pressing 🗵 will take you out of the individual option, will move you up from one submenu to the next sub-menu or back to the main menu.

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Notice For your security, the keypad becomes disabled for 120 seconds after 13 incorrect keypresses, or after 3 attempts to present invalid tags. It will subsequently be disabled again after 7 further incorrect key-presses or after another invalid tag is presented. Once a correct code or tag has been registered, the keypad is returned to normal operation. PIN code entry must be completed within 60 seconds or it will count as an invalid code being used.

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Entering the Engineer Menu

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To enter the Engineer Menu, enter the Engineer Code. The default Engineer Code is 9999.



Access maybe denied if:

- 1. One or more areas are armed.
- The Master user has disabled the access of the Engineer Menu from Allow Engineer Menu in the Master Manager Mode. If this is the case Authorisation required will be shown on the display. сi

After entering the Engineer Code, the first option that is shown will be: Date & Time?. The fault (Δ) LED will flash and a high pitch tone will be generated regularly indicating the Engineer Menu has been accessed.

Accessing the Engineer Menu on any External Wired Keypad

It is possible to access the Engineer Menu on any keypad that is part of the system. If you are in the Engineer Menu in keypad address 0, the other keypads will display System busy.

To access the Engineer Menu on a different keypad, press the **B** button on the relevant keypad.

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Program Inputs





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System Options


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If a device on the Enforcer is not installed correctly or has been lost from the bus, a device fail will be present. An example of each fault is as follows:

- Failure on the panel = "Control Panel, Battery Fault"
- Keypad address 3 failure = "Device 3, Device Fail Kpd"
- Internal/External Tag Readers address 2 failure = "Device 2, Device Fail Trd"
- Remote Input Expander address 0 = "RIX-00, Device Fail RIX"
- Remote Output Expanders address 0 = "ROX-00, Device Fail ROX"

If a name is entered for a device, the log displays the name instead of the address.

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All Device DF Wireless Readings: [-] No Device Installed [0] Missing [1] Weak [2] Good [3] Excellent [01] [100] Excellent [100] × × $\left|\right>$ > [01] 3231------Let Bell [01] SF/DF Status: Keypad [01] Excellent [100] Input Readings: [C] Close, [O] Open, [T] Tamper [-] Not learnt, [F] Fault × × × × × Input Good $\left|\right>$ > > \geq > Input [01] \geq Channel Reason: Please Wait.... 3-----Please Wait.... Input [01] 3231------. Good X 299 × -----..... × × × × × Endstation Inputs 1-32 Wireless RIX Inputs 35-66 Please Wait.... $\overline{}$ > Endstation [1] Please Wait.... Channel: Please Wait.... Please Wait.... Endstation 1-32 1-32 Endstation [1] Ξĕļ Endstation [1] × Inputs × × × × × Inputs > > > > > 5 View Wrls Keypad Signal Strength? Signal Strength? Signal Strength? View Inputs Battery Status? Wrls Keypad Battery Status? Battery Status? Wireless Dual Frequency? View Inputs? View Inputs View Bells View Bells × × × × × × × × Communications? Wired Devices? Wireless Devices? × × × Vireless Devices ENGINEER RESTORE OPTIONS? **DIAGNOSTICS?** × •

Diagnostics

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Communications (DIGI-WIFI)





Communications

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App Set-Up

This function enables or disables communication with the PyronixCloud and HomeControl+ app

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Network Set-Up

Programs the DIGI-GPRS, DIGI-LAN or DIGI-WIFI on the Enforcer.

ARC Signalling

Enables the Enforcer to signal either Contact ID IP or SIA 3 IP, or using the PSTN modem it can signal Contact ID or SIA Levels 1 & 3. All IP details and ARC setup are programmed in this menu.

User SMS Signalling

Enables the Enforcer to signal via SMS messaging as well as SMS remote control.

Advanced Communications

Configures advanced settings.

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App Set-Up (standard security)

When creating passwords, please ensure that the password uses a variety of upper case, lower case, numbers and symbols to ensure the best security possible.

Enforcer Installation Guide



App Set-Up (high security)





Enforcer Installation Guide



For more information, see "Event Types" on page 77

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If Test Calls is selected as Yes, the following menu strings will be displayed:

- Start Time Hours and Set Time Minutes: The time the test call begins.
- Interval Days, Interval Hours and Interval Minutes: The interval time between each test call.



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 $\left|\right>$ \mathbb{C} 3 <u></u> Any Alarms Start Signal Digi [3] Fire start at Signal Digi PA stop at Signal Digi × × × > > Repeat for all areas 3 3 Signal Digi PA start at Signal Digi ļ × × × $\overline{}$ \square Repeat for all areas Ξ [3] က 24 Hour start at Signal Digi If Areas Armed Gas stop at Signal Digi Start At × × × Stops At Options: [0] Keypads [1] Int Sounders [2] Bells Only [3] Signal Digi 3 Any Alarms Stop Signal Digi [3] 3 ლ Medical stop at Signal Digi Area A stop at Signal Digi Gas start at Signal Digi × × × × Starts At Options: [0] Keypads [1] Int Sounders [2] Bells Only [3] Signal Digi 3 ല Ι 3 If Areas Armed Signal Digi Medical start at Fire stop at Signal Digi Signal Digi × × × × Å <u>Alarm</u> Responses ALARM RESPONSE? DPTIONS UP/DOWN-LOADING? ×

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<u>Download</u> by Cloud (standard security)





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Download by Serial Comm







Enforcer Installation Guide



Exiting the Engineer Menu

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On completion of programming, the system can be returned back to disarmed mode by pressing the A button from any main menu option (represented in capital letters) or pressing $\overline{\checkmark}$ on the menu option EXIT ENGINEER MENU?.

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Any programming done in the Engineer, Master or User mode will not be saved on the system until the menu has been exited.



Press the A key to exit from any main menu.

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Standalone Wired Keypad





Enforcer Installation Guide

Technical Specifications

Table 4 - Mains Inputs

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European rated voltage	230V AC -15/+10%	
European rated current	63mA	
Capable operating voltage	90 - 264V AC	
Current	222 - 75mA	
Rated Frequency	50 / 60Hz	
Input Fuse Rating	T 2A (non-replaceable)	
PSU	Туре А	
Radio Frequency	FM Transceiver Narrow	
Physical Dimensions	220 x 160 x 50mm	
Weight	1025g	
Environmental		
Operating Temperature	-10°C to +40°C	
Storage Temperature	-20°C to +60°C	

Table 5 - I/O Board (if connected)

Belgium installations: To guarantee compliance with the standard T014A no load shall be connected to the I/O board.

Output Voltage	9-16VDC (12V nom.)
Max Current Output	0.07A allowed
PGM/BELL/STB Outputs	250mA Continuous Load
BELL / Aux Fuses	500mA, Quick Blow

Table 6 - Electrical (Keyfob, PIR and Contact)

Operating Voltage	3.0V nominal
Current (Communicating)	Consumption:
40-80-mA	250mA Continuous Load
Comms Time	40ms + 40ms
Battery Type (KF)	BATT-CR1/3N(KF4 MK2)
Battery Type (PIR)	BATT-CR123A
Battery Type (UT)	BATT-CR2

Table 7 - Environment: All Devices

Nominal operating temperature	-10°C to +50°C
Certified operating temperature	-10°C to +40°C
Storage temperature	-40°C to +80°C

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Table 8 - Enforcer Battery

Output instant voltage	12.71V (with no mains and battery fully charged)
Peak to peak ripple voltage	10mVpk
Battery low voltage value	8.9V
Туре	NiMH 8 cell 2200mAh rechargeable battery
CIE current when operating on battery backup	90mA

Table 9 - System Analysis

Inputs	On Board	32 Wireless
	I/O Board	2 Wired
	If wired connection is used one zone shall be programmed as "Fault".	
Outputs	I/O Board	3 Wired
	Bells	2 Wireless
	Output Module	1 x 16 Relays
Additional Devices	Keypads	Up to 3
	Readers	Up to 3

Table 10 - EN 50131 Grade 2: Certified devices

Enforcer with input/output board		
KX10DP-WE	KX12DQ-WE	
KEYFOB-WE MC2-WE		
KX12DT-WE DELTABELL-WE		
KX10DTP-WE DIGI-1200		
KX15DC-WE KX25LR-WE		
DIGI-GSM MC1MINI-WE		
DIGI-GPRS DIGI-LAN		

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Troubleshooting

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Device Fail / Active Faults

If a device on the panel is not installed correctly or has been lost from the bus, a device fail occurs. An example of each fault is as follows:

- Failure on the panel: Control Panel, Battery Fault
- Keypad address 3 failure: Device 3, Device Fail Kpd
- Internal/External Tag Readers address 2 failure: Device 2, Device Fail Trd
- Remote Input Expander address 0: RIX-00, Device Fail RIX
- Remote Output Expanders address 0: ROX-00, Device Fail ROX

If a location name is entered for a device, the location is displayed on the keypad instead of the address, for example instead of **Device 3** for the Keypad, it would display **Entrance Corridor**.

System Faults and Troubleshooting

Fault	Description	Solution
MODEM FAULT	The panel is unable to see the Digi Modem.	If modem not present, ensure that Disable Digi option is set to YES and Download by is set to NONE or RS232 . If present, but not detected, check Digi Modem cable is connected correctly.
LINE FAULT	There is no communication path to the modem.	Ensure the modem has adequate signal in order to communicate. If there is a physical line to the modem, make sure it is connected securely at each end.
CALL FAIL TO ARC	Call to ARC has failed. This is a communication problem, which is rarely caused by an equipment fault. Most likely related to hand shake and kiss off frequency set up at receiver.	Check ALL call details are programmed correctly. Ensure signaling format is correctly set for ARC receiver.
DIGI LINE FAULT	PSTN Line Fault signalled by device wired into an input programmed as Line Fault.	Check for faults on third-party signalling devices wired to the panel. Ensure a 'Line Fault' timer is programmed.
DIGI Call Fail 100	Call to ARC from device using End Station DIGI pins has failed.	Check that all communication devices on the panel have a valid signal.

Table 11 - Communications Faults

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Fault	Description	Solution
DEVICE FAIL xxx xxx = ROX xxx = RIX xxx = Kpd xxx = Trd xxx = Pnl	Wired Device on the RS485 bus has been lost. Each Device is recognised by its own name such as the following: Output expander = ROX Input expander= RIX Keypad = Kpd Reader = Trd Control panel = Pnl	Identify device. Check device addressed correctly to match programming. Check connections at device, and cabling to it. If above correct, re-boot device, followed by reboot of End Station.
485/COMMS LOST	Displayed on keypad that has not yet established communications with the control panel (End Station).	Part of routine initialisation procedure. If persists, check display at other keypad(s) to confirm if device failure is at keypad or complete system BUS failure. Temporarily install additional keypad.
Keypad display is blank	Keypad address does not match any keypad enabled in the panel.	Check keypad address by pressing and holding Del until the security code is required. Enter 2000 and set the keypad address. The primary keypad address MUST be always set to [00]. Make sure in the Install Keypads and Readers menu in Engineer mode that the keypad address set up correctly.
Keys locked out	a) More than one device connected at the same address. b) Too many incorrect key presses have been entered to create Code Guessing condition.	 a) Correct addressing so that no overlaps. Then power system down and up again to correctly reinitialise. b) Wait 120 seconds for keypad to be reintroduced onto the system.

Table 13 - Detection Faults

Fault	Description	Solution
BELL TAMPER	Tamper fault detected on connection from SAB	Check that any tampers on any wired bells are closed. Check any inputs programmed as tamper are closed.
CASE TAMPER	Case tamper switch open	Ensure the switch is closed.
Code Guessing	Up to 13 Invalid key presses have been entered or 3 invalid tags have been presented.	After 120 seconds the keypad will unlock, then enter a valid code.

Table 14 - Power Supply Problems

Fault	Description	Solution
BATTERY FAULT xxx	Battery not present or Battery volts low	This indication should be expected during recharge after a mains failure.
BAT LOAD FAIL	Battery Load Test has failed	Only displays if option selected. Battery uncharged or capacity below specification may need replacing.
BAT CRITICAL	Battery being disconnected	Protects battery from deep discharge damage during extended mains failure. The system is about to be powered down.
MAINS FAIL xxx	Mains supply failed	System detects mains frequency out of specification, as well as voltage. The AC FAIL timer is operative.

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Fault	Description	Solution
LOW VOLTS XXX	Power supply volts low	Ensure the voltage coming out of the control panel PSU is ~12VDC.
BUS Fuse Fault	Fuse blown	Check fuse F1 (500mA).
AUX Fuse Fault	Fuse blown	Check fuse F2 (500mA).

Table 15 - Engineer Indications

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Fault	Description	Solution
Engineer Access Denied	Access to Engineer Menu NOT possible, as system is not fully disarmed.	Ensure that ALL areas are disarmed, using a suitable User Codes / tags at appropriate keypads / readers.
Check Failed Input xxx	Input in fault on attempting to exit Engineer mode.	Applies to 24-hour tamper, or other Input types that would generate an alarm condition if the system were returned to disarmed mode. Also applies to tamper fault on other Input types. Check for fault on Input, or omit in programming.
Error Area not accessible	A Input has been programmed to an area for which no arming point is valid to disarm.	It would therefore be impossible to fully disarm the system after a tamper alarm on that Input. Programming must be adjusted before exiting Engineer mode.
Error some Areas cannot be disarmed	Arming points have been programmed so it's possible to arm an area, but not disarm it.	Programming must be adjusted before exiting Engineer mode.

Table 16 - Wireless Faults

These faults will only be possible if you have a wireless expansion module installed.

Fault	Description	Solution
U-01 (xx) WLs LOW BATT	Low battery on wireless keyfob (user) number xx	Replace the battery on the mentioned keyfob
I-01 (xx) WLs LOW BATT	Low battery on wireless Input number xx	Replace the battery on the mentioned Input device
B-01 (xx) WLs LOW BATT	Low battery on wireless bell number xx	Replace the battery on the mentioned radio bell
I-01 (xx) WLs SUPERVN	Device on wireless Input number xx has not 'checked in'	Walk test the detector, perform a diagnostic – signal strength test and try replacing the battery
B-01 (xx) WLs SUPERVN	Wireless bell number xx has not 'checked in' within time of 20 min	Test the bell, perform wireless signal strength diagnostic. Consider replacing the battery or relocating the bell.
- 01 (xx) TAMPER ON INPUT	Tamper fault on input number 01 xx = any input number	Check the tamper switch on the detector and make sure the case is closed properly.
WLs TAMPER Bxx	Tamper fault on wireless bell number xx	Check the tamper switch on the mentioned radio bell
WLs JAMMING Pnl	Jamming fault on the panel. Something is jamming/interfering with wireless peripherals.	Check no radio interference is in close proximity to the radio devices/panel.

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Table 17 - Errors When Arming

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Fault	Description	Solution
Please leave via exit door	If the exit mode is programmed as Entry Delay, then you must leave through that door to arm the system.	Leave via the agreed exit route.
Exit Via	If any follow detectors or door contacts are open during the arming procedure, this prompts you to close them.	Close all Inputs.
Unable To Arm	A fault condition exists on the system. Details of the fault will scroll on the display.	Correct the problem if it is an input which is open, or call engineer.
Alarm during the arming	Fail to arm time has been exceeded.	Leave the premises within the fail to arm time, increase the fail to arm time in timers or disable this feature in system options.
Alarm during the arming procedure	Instant Inputs have been activated.	During the arming procedure do not activate instant Inputs.

Support contact details

Email: export.support@pyronix.com Website: www.pyronix.com

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Reference

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Handover Form

Alarm Company:	
Date of Installation:	
Site Reference:	
Engineer Name:	
Engineer Contact Number:	
Installed to Grade 2:	Yes / No
Environmental Class:	
Other Comments:	

EN 50131 Terminology

Term (Enforcer Language)	Definition (EN50131 Language)
Arm	Set
Disarm	Unset
Day or Disarmed Mode	Unset State (may be relevant to a specific partition)
Personal Attack (PA)	Hold Up (HU)
Bypass	Inhibit
Unused	Isolated
Bell / External Sounder / SAB	External Warning Device (self-powered is assumed)
Internal Sounder / Speaker	Device combining internal warning device with audible indicator (using different tones and volumes)
Prox card, Tag, or wireless keyfob	Digital Key

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Input Types

Number	Input types	Operation	
0	Unused Factory default.	Input is disabled.	
1	Fire	Active at all times. Audible Response: Differentiated Internal sound. Pulsed external sound. Communicator: 'Fire' signal	
2	Gas	Active at all times. Audible Response: Full external + Internal sound. Communicator: 'Gas' signal	
3	PA#	Active at all times. Audible Response: Differentiated Internal sound. Full external sound. Communicator: 'Personal Attack' and 'Input PA' signals	
4	Silent PA#	Active at all times. Audible Response: None Communicator: 'Personal Attack' and 'Input PA' signals	
5	Tamper	When disarmed: Audible Response: Internal only. Communicator: 'Tamper' signal. When armed: Audible Response: Full external + Internal sound. Communicator: 'Tamper' signal.	
6	Instant	Active when armed: Audible Response: Full external + Internal sound. Communicator: 'Burglary' signal	
7	Entry Delay1#\$	Active when armed: Initiates 'Entry Timer 1' when door open. If system not disarmed before entry time expires then: Audible Response: Full External + Internal sound. Communicator: 'Burglary' signal. NOTE: See type 43 for Entry Delay2	
8	Follow\$	Active when armed, except during entry time. (Acts as an instant input if an Entry Delay input hasn't been activated beforehand). Audible Response: Full external + Internal sound. Communicator: 'Burglary' signal.	
12	Switcher	Active at all times in armed and disarmed modes. No audible or communication alarms will be created. When activated it can trigger the associated output for switching external equipment. If the "Special Log" attribute is enabled for this input an SMS message will be sent each time the input is activated. Example: This kind of input type can be used to control CCTV. The concept is that when a switcher input type is activated, there is an output associated with it following that input (the most used solution is the use of output type – 0035). The switcher input is connected to a detector located next to a CCTV camera and the output is connected to video recording / transmitting equipment. If the detector is activated in armed or disarmed mode then the recording or transmission will start.	
13	24 Hour	When armed: Audible Response: Full External + Internal sound; Communicator: '24hr Alarm' signal. When disarmed: Audible Response: Full External + Internal sound; Communicator: '24hr Alarm' signal if enabled in "Alarm Responses" menu.	
16	Fault	Active when armed or disarmed: Audible Response: internal sounder. Communicator: Fault event. If armed only: Activates 'Global Fault 1' output type. If disarmed or armed: Activates 'Global Fault 2' output type. Note that the 'Technical Fault' output type is triggered every time a fault is active including when the fault input type is active.	
17	Arming Control	Active during arming procedure: No audible or communicator response. Prevents system being armed whilst the input is in an active state.	
19	Disarm Only*	Active when armed: Accepts input from keyswitch (or equivalent) to disarm the area(s) assigned to it.	
20	Keyswitch Latched*	Accepts input from keyswitch (or equivalent) to arm/disarm the area assigned to it. Arming includes normal exit time, etc. Requires latching switch action. Normal operation is open circuit to arm the system, and close circuit to disarm the system.	

Number	Input types	Operation
21	Entry Shock	Active when system armed: This input type is advised to be used in conjunction with an Entry Delay input. The Entry Delay input is a door contact on the initial entry door, and the Entry Shock input is a non-latching shock sensor fitted to the door frame in the vicinity of the lock. If the door is forced a Burglary alarm will be generated immediately instead.
22	Line Fault	Active when fail. This input type is used to detect external transmission equipment line fail (output). If activated it will give a line fault alarm, and will signal telecom line fault on expiry of line fault timer. It can be used in conjunction with CCTV input (type 39)
23	Keyswitch Pulsed*	Accepts input from keyswitch to arm/disarm the area(s) assigned to it. Requires momentary action switch to toggle arm/disarm state. Note that Grade 1 operation only allows arming from the push button, but requires means to abort arming (not to disarm)
39	ССТУ	Active at all times: No audible alarm or communicator response. The CCTV input should be connected to an external detector located next to a CCTV camera. An output can be programmed to follow this input and the output should be connected to a CCTV recording, transmission or other device. An input programmed as "Line Fault" (input type 22) should also be connected to an output of the CCTV transmission Device. If the CCTV transmission line has been cut or missing the 'Line Fault' input will activate. Following this, at each activation of the CCTV input the panel will signal CID events for 'Silent Burglary' and Line Fault. No audible alarm will be created. If the Line Fault is not active it will just log the activations of the CCTV input into the event log.
41	Patrol / Keybox	This input type will work similarly to a switcher input, it does not trigger an alarm but will report Contact ID event 250 and is also a useful input type when an output is required to follow the 'Keybox' type input.
42	Medical	This is a 24 Hrs type input it will activate the external sounder and report a Contact ID event 100.
43	Entry Delay 2\$	Any input programmed as Entry Delay 2 will act as input type 07, but the associated entry timer will use Entry Timer 2, rather than Entry Timer 1.
44	Silent Medical	Active at all times. Audible Response: None. Reports a Contact ID event 100.

By default, all inputs are set to 'unused'.

These inputs cannot be bypassed.

* Use of these inputs will make the system unable to comply with EN50131-1 Security Grade 2.

\$ Ensure that these inputs are used on an entry/exit route

Output Types

No.	Output Type	Active	Restore
0000	Not Used		
0001	Fire	At fire alarm activation	When a valid code is entered
0002	PA Any	At personal attack activation	When a valid code is entered
0003	Burglary Any	At burglary alarm from any area	At first valid code entry
0004	Final Arm All	When ALL areas are armed	At code entry to disarm

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No.	Output Type	Active	Restore
0005	Open After Alarm (Abort)	When system is silenced after 'burglary' alarm has been activated	After 2 minutes
0007	Tamper Any	Tamper alarm in any area	At code entry to silence
0008	Duress Any	At a Duress alarm in any area	When a valid code is entered
0009	PA Device Any	At alarm on a PA input only from any area. (This does not include the keypad PA)	When a valid code is entered
0010	Gas	At gas alarm	When a valid code is entered
0011	Arm Fail	Pre-set time after start of exit time, if exit procedure is not complete	At code entry to rearm
0012	Entry Deviation	When deviation from entry route occurs, during entry time	At code entry to disarm
0013	System Ready Any	When any of the inputs but the Entry Delay and Follow are closed	If fault exists, and after final arm
0014	Bell Any	After alarm in any area	When alarm silenced or when siren timer expires
0016	Strobe Any	After alarm in any area	When disarmed or when strobe timer expires
0017	Bypass Rearm Any	When inputs are bypassed at rearm in any area	When system disarmed
0018	Burglary (Unconfirmed) Any	At Burglary alarm in any area	At code entry to silence
0019	Ready All	When all inputs but the 'Entry Delay' and 'Follow' inputs are closed	If fault exists, and after final arm
0020	Exit Starts All	At start of exit time to arm LAST area	At disarm FIRST area (i.e. no longer fully armed)
0021	Exit Starts Any	When exit time starts to arm FIRST area	At code entry to disarm LAST area
0022	Final Arm Any	When ANY area has been armed	At code entry to disarm LAST area
0023	Strobe if Arm Fail	Works similar to output 016, but also fires if the 'arm fail' timer expires	
0024	Unable to Arm	This output turns on for 5 seconds when the system is disarmed via a keyswitch input (either pulsed or latched keyswitch)*	
0025	Keyswitch Disarm	Output activates when an arming procedure is completed with inputs bypassed	
0026	Arm with Bypass	Active when the system is armed with an input bypassed	
0027	Pulsed Burglary Any	Active when burglary alarm is triggered, but deactivates once the Pulsed Intruder timer has expired	
0028	Power Fault	Active during low volts and battery faults. Restores at code entry after fault cleared	
0031	Entry	Active during any Entry time	
0032	Exit	Active during any Exit time	
0033	Entry / Exit	Active during any entry or exit time	
0034	Lights	When exit or entry timer starts	20 seconds after arm/disarm procedure completed

No.	Output Type	Active	Restore						
0035	Follow Input	Active when a specific input number has been activated. It allows the following options to be programmed: - Follow Type (Follow, Timed, Latched, Code Reset); - Follow What (Input, Sub-Area, Area); - Follow When (Always, When Armed, When Disarmed); - Input to Follow (between 1 to 64)							
0037	Restore 1	At code entry to arm. The normal state of this input is 0v and it changes to 12v when activated.	After 3 seconds						
0038	Restore 2	Activates whenever an additional area is armed. The normal state of this input is 0v and it changes to 12v when activated.	When disarmed						
0039	PIR Latch 1	When armed (and in Walk Test)	At alarm, or when disarmed						
0040	PIR Latch 2	This is the inverse polarity to PIR Latch 1	At alarm, or when disarmed						
0041	AC Mains Good	Output showing the 230v mains supply is present	I						
0042	PIR LED Enable	This output activates during walk test							
0043	Follow Test	Output will activate only when tested from the Engineer Menu 'Test Outputs' in the 'Engineer Tests'. This output can be used as additional facility for testing the operation of a Bell. An output programmed to one of these configurations (43 and 44) may be used to trigger a relay to break the hold-off connection to the Bell – or even to provide the hold-off directly.							
0044	Off During Test	Output is normally active and will deactivate only when tested from the Engineer Menu 'Test Outputs' in the 'Engineer Tests'. Same as 43 but opposite activation.							
0048	Walk Test	This output is active during walk test, and will only deactivate when all detectors have been tested							
0049	Detector Masked	If any detector goes into 'mask' condition the output will activate	When masking fault clears						
0050	Follow 24 Hour	If any input programmed as '24 Hour' activates	When input is restored						
0051	Line/GPRS Fault	When Telephone or GPRS Line Fault is present	When fault clears						
0052	AC Mains Fail	After pre-set time without mains power	On restoration of mains						
0053	Battery Fault	When battery disconnected or load fail detected	At next valid code entry						
0054	Low Volts	When less than 11.2v are present	When fault clears						
0055	Global Fault 1 (Grade 2)	Activates if any fault occurs only when system is armed	When all faults cleared						
0056	Global Fault 2 (Grade 3)	Activates if any fault occurs at any time	When all faults cleared						
0057	German Relay	For future development. Do Not Use.							
0058	Guard Code Used	When 'guard' code used on the system	After 60 seconds						
0059	Engineer Access	When entering Engineer Mode	When leaving Engineer Mode						
0060	Follow Power Up	At power up	Live for 45 seconds						
0063	Test UK STU	Activates when a test call is sent	When test completed						
No.	Output Type	Active	Restore						
---------------	-----------------------------	--	--	--	--	--	--	--	--
0064	Pre RM Service	Activates 1h before the RM Service call	When test completed						
0065	Follow NAT (Input Fault)	Activates when there is no activity on an input in the end of the "NAT-Non Activity Timers" in Change Timers	When there is activity.						
0066	ATE Pin Not Used	Makes the ATE pin 5V or 0V depending on whether ATE outputs are inverted							
0067	Follow Chime	tive while a Chime signal is created on the panel							
0083	Medical								
0170- 0199	User Defined 01-30	Defined The user outputs are used for user automation to control external Devices. They can be controlled via the keypad from the user menu and can be programmed as 'latched' or timed (1 to 99 sec).							
0202	PA A (As 0002 fo	or Area A)							
0203	Burglary A (As 0	1003 for Area A)							
0204	Final Arm A (As	0004 for Area A)							
0207	Tamper A (As 00	007 for Area A)							
0208	Duress A (As 00	08 for Area A)							
0209	PA Device A (As	0009 for Area A)							
0210	Fire Reset A (As	0010 for Area A)							
0213	System Ready A	A (As 0013 for Area A)							
0214	Bell A (As 0014 f	or Area A)							
0216	Strobe A (As 00	16 for Area A)							
0217	Bypass At Rear	m A (As 0017 for Area A)							
0218	Burglary (Uncor	nfirmed) A (As 0018 for Area A)							
0219	Ready A (As 001	9 for Area A)							
0220	Exit Starts A (As	s 0020 for Area A)							
Then th	nis pattern repeat	s for all other areas other areas so that:							
0222-02	240 Area B								
0242-02	260 Area C 200 Area D								
0202-02	200 Area D	When the effected even is evened. Dulane when the	Mean qualid as do ou top is upod in the offertad						
0500	Any	panel is in alarm, until the panel is unset.	area						
0501	Lighthouse All								
0502- 0509	Lighthouse Area A								
0503	Lighthouse Area B								
0504	Lighthouse Area C								
0505	Lighthouse Area D								
0620- 0639	Logic Gate 1-20	D. Logic gate outputs (programmable via the upload/	, download software)						
1001- 1066	Active when inp	ut opened and close when input is closed							

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* The use of pulsed or latched keyswitch will make the system unable to comply with EN50131-1.

Time Inputs

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No.	Time	Input	No.	Time	Input	No.	Time	Input
0	Not Used		53	Guadalajara	-6	106	New Delhi	5
1	Abu Dhabi	4	54	Guam	10	107	Newfoundland	3.5
2	Adelaide	9.5	55	Hanoi	7	108	Novosibirsk	7
3	Alaska	-9	56	Harare	2	109	Nuku	13
4	Almaty	6	57	Hawaii	-10	110	Osaka	9
5	Amman	3	58	Helsinki	2	111	Pacific	-8
6	Amsterdam	1	59	Hobart	10	112	Paris	1
7	Arizona	-7	60	Hong Kong	8	113	Perth	8
8	Astana	6	61	Indiana East	-5	114	Port Louis	4
9	Athens	2	62	Intnl Datli	-12	115	Port Moresby	10
10	Atlantic Time	-4	63	Irkutsk	9	116	Prague	1
11	Auckland	12	64	Islamabad	5	117	Pretoria	2
12	Azores	-1	65	Istanbul	2	118	Quito	-5
13	Baghdad	3	66	Jakarta	7	119	Reykjavik	0
14	Baja Californ	-8	67	Jerusalem	2	120	Riga	2
15	Baku	4	68	Kabul	4.5	121	Rio Branco	-5
16	Bangkok	7	69	Kamchatka	12	122	Riyadh	3
17	Beijing	8	70	Karachi	5	123	Roma	1
18	Beirut	2	71	Kathmandu	5.75	124	Samoa	13
19	Belgrade	1	72	Kolkata	5	125	Santiago	-4
20	Berlin	1	73	Krasnoyarsk	8	126	Sapporo	9
21	Bern	1	74	Kuala Lumpar	8	127	Sarajevo	1
22	Bogota	-5	75	Kuwait	3	128	Saskatchewan	-6
23	Brasilia	-3	76	Kyiv	2	129	Seoul	9
24	Bratislava	1	77	La Paz Mexico	-7	130	Singapore	8
25	Brisbane	10	78	La Paz Mexico	-7	131	Skopje	1
26	Brussels	1	79	LaPaz S Ameri	-4	132	Sofia	2
27	Bucharest	2	80	Lima	-5	133	Solomon Is	-11
28	Budapest	1	81	Lisbon	0	134	Sri Jayaward	5.5
29	Buenos Aires	-3	82	Ljubljana	1	135	St. Petersburg	4
30	Cairo	2	83	London	0	136	Stockholm	1
31	Canberra	10	84	Madrid	1	137	Sydney	10
32	Cape Verde	-1	85	Magadan	12	138	Taipei	8
33	Caracas	-4.5	86	Manaus	-1	139	Tallinn	2

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No.	Time	Input	No.	Time	Input	No.	Time	Input
34	Casablanca	0	87	Marshall Is	12	140	Tashkent	5
35	Caucasus Std	4	88	Mazatlan New	-1	141	Tbilisi	4
36	Centl America	-6	89	Mazatlan Old	-1	142	Tehran	3.5
37	Central Time	-6	90	Melbourne	10	143	Tijuana	-8
38	Chennai	-5	91	Mexico City	-6	144	Tokyo	9
39	Chihuahua	-7	92	Mexico City	-6	145	Ulaan Bataar	8
40	Chihuahua	-7	93	Mid-Atlantic	-2	146	Urumqi	8
41	Chongqing	8	94	Midway Islan	-11	147	Vienna	1
42	Copenhagen	1	95	Minsk	3	148	Vilnius	2
43	Darwin	9.5	96	Monrovia	0	149	Vladivostok	11
44	Dhaka	6	97	Monterrey	-6	150	Volgograd	4
45	Dublin	0	98	Monterrey	-6	151	Warsaw	1
46	Eastern Time	-5	99	Montevideo	-3	152	Wellington	11
47	Edinburgh	0	100	Moscow	4	153	W.Central Afri	1
48	Ekaterinburg	6	101	Mountain Time	-7	154	Windhoek	1
49	Fiji	12	102	Mumbai	5	155	Yakutsk	10
50	Georgetown	-4	103	Muscat	4	156	Yangon Rangu	6.5
51	Greenland	-3	104	Nairobi	3	157	Yerevan	4
52	Guadalajara	-6	105	New Caledonia	11	158	Zagreb	1

SMS Commands

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<u>-</u>`\0__-All SMS commands must start with a valid User Code and are not case sensitive unless the utilised outputs are activated. If an SMS command is not recognised, the panel will send an 'incorrect command' message back to you.

Example SMS command send	Description	Example SMS command response						
Arming via SMS text command								
1234 Arm A	1234 = User Code. Arm A = Will arm in Area A	Final Arm; Area A						
1234 Arm ABCD	1234 = User Code. Arm ABCD = Will arm in Areas ABCD	Final Arm; Area ABCD						
NOTE: If no areas are specified then all	areas will arm (default).	'						
Disarming via SMS text command	Disarming via SMS text command							

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Example SMS command send	Description	Example SMS command response						
1234 Disarm A	1234 = User Code. Disarm A = Will disarm in Area A	Disarm; Area A						
1234 Disarm ABCD	1234 = User Code. Disarm ABCD = Will disarm in Areas ABCD.	Disarm; Area ABCD						
NOTE: If no areas are specified then all	areas will disarm (default).	·						
Arming with inputs bypassed via	SMS text command							
1234 Arm A Bypass 4	1234 = User Code. Arm A Bypass 4 = Arms Area A and will bypass Input 4.	Input Bypass; Area A Input 04 Force Arm: Area A						
1234 Arm A Bypass Kitchen	1234 = User Code. Arm A Bypass Kitchen = Arms Area A and will bypass the Input named Kitchen.	Input Bypass; Area A Kitchen Force Arm: Area A						
Bypassing inputs via SMS text co	mmand							
1234 Bypass 6	1234 = User Code. Bypass 6 = In the next arming procedure, Input 6 will be bypassed.	Input Bypass; Area A Input 06						
1234 Bypass Garage	1234 = User Code. Bypass Garage = In the next arming procedure, and will bypass the Input named Garage.	Input Bypass; Area A Garage						
NOTE: Output names have to be one word and spelled exactly as written in the panel e.g. Garage Door is not acceptable. It has to be written as Garage-Door in the panel and the respective command will be Garage-Door.								
Checking the system status via SI	MS text command							
1234 Status	1234 = User Code. Status.	Area A Disarmed No Faults						
Operating the user automation out	puts via SMS text commands	`						
1234 Output 1 On	1234 = User Code. User Output 1 turns on.	OUTPUT 1 ON						
1234 Output Garage-Door On	1234 = User Code output Garage-Door on = Turns output named as Garage-Door on.	OUTPUT Garage-Door ON						
1234 Output Garage-Door Off	1234 = User Code output Garage-Door off = Turns output named as Garage-Door off.	OUTPUT Garage-Door OFF						
NOTE: Output names have to be one w to be written as Garage-Door in the pa	ord and spelled exactly as written in the panel e.g nel and the respective command will be Garage-I	g. Garage Door is not acceptable. It has Door.						
NOTE: The user automation outputs ca	n also be activated via the keypad or the keyfob.							
Checking the user automation out	outs status via SMS text commands							
1234 Output 1	1234 = User Code. User Output 1 status check.	OUTPUT 1 ON or OUTPUT 1 OFF						
1234 Output Garage-Door Status	1234 = User Code. Output Garage-Door status check.	OUTPUT Garage-Door ON or OUTPUT Garage-Door OFF						
NOTE: Output names have to be one w to be written as Garage-Door in the pa	ord and spelled exactly as written in the panel e.c nel and the respective command will be Garage-I	g. Garage Door is not acceptable. It has Door.						
Changing a mobile number via SM	S text commands							
1234 Change 07777888999 07878888999	1234 = User Code. Change number 07777888999 to number 07878888999	CHANGE 07878888999						
NOTE: Use the appropriate internation wanted to message a foreign SIM card space between the two mobile number.	al dialling code (e.g. +44) when necessary (i.e. for at your holiday home abroad. When you send the s.	foreign SIM cards). For example if you SMS command, ensure you enter a						

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Example SMS command send Description Example SMS command response Start uploading/downloading via SMS text command 1234 UDL 1234 = User Code. UDL = The panel will No response as the panel is already make an outgoing data connection to the connected to the PC1 programmed PC1 number. 9999 UDL 9999= Engineer Code. UDL = The panel will No response as the panel is already make an outgoing data connection to the connected to the PC1 programmed PC1 number.

Event Types

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General Event Types

	Custom	Default 1	Default 2	Default 3
Arm	× / √	~	×	×
Disarm	× / √	~	×	×
Special Arm/Dis	× / √	×	×	×
Sub Area/Sh. Arm	× / √	~	×	×
Sub Area/Sh. Dis	× / √	1	×	×
Burglary Alarm	× / Alarm Once / Alarm All	Alarm All	Alarm All	Alarm All
Burglary Restore	× / √	1	1	×
Fire	× / √	1	1	1
Fire Restore	× / √	1	1	×
PA Alarm	× / √	1	1	1
PA Restore	× / √	1	1	×
Medical	× / √	1	1	1
Medical Restore	× / √	1	1	×
S-Area Alarm/Rst	× / √	~	~	×
Tamper	× / Tamper Once / Tamper All	Tamper All	Tamper All	Tamper All
Tamper Restore	× / √	1	1	×
Bypass	× / √	1	1	1
Bypass Restore	× / √	1	1	×
Technical	× / √	1	1	1
Technical Restore	× / √	~	~	×
AC Fault/Restore	× / √	~	~	√
Wireless Faults	× / √	1	1	1
Telecom Status	× / √	×	×	×
Access Control	× / √	~	×	×

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Custom Default 1 Default 2 Default 3 Mask / Restore ×/√ ✓ √ ✓ ×/√ × Special Log × × ×/√ Alarm Silenced × × × Tech Alarm Silenced × / √ × × × Information ×/√ × × ×

SIA and Contact ID codes

Event	SIA code	CID code	Event Type Number	Default 1 (ARC) Full Reporting	Default 2 (ARC) No Arm/Disarm	Default 3 (ARC) No Arm/Disarm and Alarm Restorals	Default (SMS)		
				ARM					
Auto Arm	CA	3403	1				×		
Forced Arm	CF	3401	1	✓	×	×			
Arm	CL	3401	1						
DISARM									
Disarm	OP	1401	2	~	v	¥	v		
Auto Disarm	OA	1403	2		^	^	Ŷ		
		(Sp	ecial Arm/Dis	arm) ARM/DISAR	M WITH CODES 15	to 25			
Special Disarm	OP	1401	3	×	v	×	1		
Special Arm	CL	3401	3		ŕ	-	Ť		
SUBAREA / SHUNT ARM/DISARM									
Sub-Area Arm	CG	3402	4		×				
Shunt Closed		1402	4	1		×	v		
Sub-Area Disarm	OG	1402	5	·			^		
Shunt Opened		3402	5						
				BURGLARY AL	ARM				
Burglary Alarm	BA	1130	7						
Gas Alarm	GA	1151	7						
Entry/Exit alarm	BA	1134	7						
No Zone Activity - Sent	NA	1680	7						
24h Alarm	BA	1133	7	All	All	All	Once		
Perimeter Alarm	BA	1131	7						
Keybox/Guard Zone Alarm		1250	7						
Flood Alarm	WA	1154	7						
Interior Alarm	BA	1132	7						

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Event	SIA code	CID code	Event Type Number	Default 1 (ARC) Full Reporting	Default 2 (ARC) No Arm/Disarm	Default 3 (ARC) No Arm/Disarm and Alarm Restorals	Default (SMS)		
				BURGLARY RES	STORE	,			
Burglary Restore	BH	3130	9						
Gas Restore	GH	3151	9						
Entry/Exit Restore	вн	3134	9						
Day Alarm Restore	вн	3133	9						
Interior Alarm Restore	вн	3132	9	All	All	×	×		
Perimeter Restore	вн	3131	9						
Keybox Restore		3250	9						
Flood Alarm Restore	WH	3154	9						
Ward Alarm Restore	вн	3130	9						
FIRE ALARM									
Fire Alarm	FA	1110	10	1	1	1			
Fire Key Pressed	FA	1110	10	•		•			
				FIRE ALARM RE	STORE				
Fire Alarm Restore	FH	3110	11	~	~	×	×		
Fire Key Restore	FH	3110	11						
				PA ALARN	1				
Duress Code	HA	1121	12						
Keypad PA	PA	1120	12						
Radio Fob PA	PA	1120	12	~	~	~	~		
PA Alarm	PA	1120	12						
Silent PA	НА	1122	12						
				PA ALARM RES	TORE				
PA Restore	PH	3120	13						
Silent PA Restore	нн	3122	13	~	~	×	×		
Keypad PA Restore	PR	3120	13						
				MEDICAL ALA	ARM				
Medical Alarm	MA	1100	14	~	~	~	~		
				MEDICAL RES	TORE				
Medical Alarm Restore	мн	3100	15	~	~	×	×		

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Event	SIA code	CID code	Event Type Number	Default 1 (ARC) Full Reporting	Default 2 (ARC) No Arm/Disarm	Default 3 (ARC) No Arm/Disarm and Alarm Restorals	Default (SMS)
	1		S	UB-AREA ALARM/	RESTORE		1
Ward Alarm	BA	1130	16	✓	×	×	×
				TAMPER ALA	RM		
Invalid Tag	JA	1461	17				
RS485 Fault	IA	1300	17				
Device Fail	ET	1333	17				
Tamper Alarm	TA	1137	17				
Tamper On Zone	TA	1144	17	- All	All	All	x
Code Guessing	JA	1461	17				
Case Tamper	TA	1137	17				
Siren Case Tamper	ТА	1321	17				
Radio Tamper	TA	1337	17				
				TAMPER REST	ORE		
Tamper (Wired/Wireless) Restore	тн	3137	18		All	×	×
Tamper On Zone Restore	тн	3144	18	All			
Case Tamper Restore	TR	3137	18				
Siren Case Tamper Restore	YH	3321	18				
				BYPASS			
Zone Bypassed	BB	1570	19				
Zone Force (Bypassed) Armed		1570	19			4	
Fire Zone Bypassed	FB	1571	19	·	v	v	
24h Alarm Zone Bypassed	BB	1572	19				
				RESTORE OF B	YPASS	·	
Fire Zone Bypass Restore	FU	3571	20				
24h Alarm Zone Bypass Restore	BU	3572	20	~	\checkmark	×	×

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Zone Bypass

Restore

Event	SIA code	CID code	Event Type Number	Default 1 (ARC) Full Reporting	Default 2 (ARC) No Arm/Disarm	Default 3 (ARC) No Arm/Disarm and Alarm Restorals	Default (SMS)
	1		1	TECHNICA	۱ ۱	1	1
Low Volts	AT	1302	21				
Battery Disconnect	ΥT	1311	21				
Battery Load Fail	YT	1309	21				
Fuse 1	IA	1300	21				
Fuse 2	IA	1300	21				
Fuse 3	IA	1300	21				
Fuse 4	IA	1300	21	✓	~	~	×
Fuse 5	IA	1300	21				
Fuse 6	IA	1300	21				
Fuse 7	IA	1300	21				
Fuse 8	IA	1300	21				
Battery Critical	YT	1302	21				
Wired Siren Fault	YA	1320	21				
				TECHNICAL RE	STORE		
Battery Connect	YR	3311	22				
Device Restored	ER	3333	22				
Fuse Fail Restore	IR	3300	22				
Detector Fault Restore	BJ	3324	22	~	~	×	×
Wired Siren Fault Restore	ҮН	3320	22				
			AC	MAINS MISSING	/RESTORE		
Mains Fail Fault	AT	1301	23				
Restore of Mains Fault	AR	3301	23	√	✓	√	√

Event	SIA code	CID code	Event Type Number	Default 1 (ARC) Full Reporting	Default 2 (ARC) No Arm/Disarm	Default 3 (ARC) No Arm/Disarm and Alarm Restorals	Default (SMS)			
	WIRELESS ALARM/RESTORE									
Radio Low Battery	хт	1384	24							
Radio Supervision Failure	UY	1381	24							
Radio Hub Jamming	XQ	1344	24							
Radio Hub Jam Restore	хн	3344	24	~	V	4	×			
Radio Jamming Restore	хн	3344	24							
Radio Supervision Restore.	UJ	3381	24							
Radio Low Battery Restore	XR	3384	24							
				TELECOM STA	ATUS					
Modem Failed		1330	25							
Modem Communication Fail		1350	25				×			
Input Line Fail	LT	1351	25							
Telecom Line Fault	LT	1351	25	×	×	×				
Input Line Restored	LR	3351	25							
Telecom Line Restored	LR	3351	25							
				ACCESS CON	TROL					
Door Left Open	DL	1426	26		×	×	×			
Door Forced	DF		26							
				MASK ALARM/RE	STORE					
Detector Masked	BT	1324	27							
Detector Masked Restore	BJ	3324	27	↓	~	√	×			

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Event	SIA code	CID code	Event Type Number	Default 1 (ARC) Full Reporting	Default 2 (ARC) No Arm/Disarm	Default 3 (ARC) No Arm/Disarm and Alarm Restorals	Default (SMS)			
	,		1	SPECIAL LO)G	1				
Zone Special Log Opened	UA	1146	28				×			
Zone Special Log Closed	UR	3146	28	- ×						
Zone Special Log Switcher Opened	UA	1146	28		×	×				
Zone Special Log Switcher Closed	UR	3146	28							
	ALARM SILENCED									
Alarm Silenced	OR	1406	29							
Sub-Area Alarm Silenced	OG	1402	29	×	~	×	×			
			TE	CHNICAL ALARM	SILENCED					
Technical Alarm Silenced	OR	1406	30							
Technical Alarm in Sub-Area Silenced	OG	1402	30	×	×	×	×			
				INFORMATI	ON					
Engineer Access	LB	1627	31							
Engineer Exit	LX	1628	31							
System Restart		1305	31							
Logs Cleared		1621	31							
Engineer Reset	RN	3313	31	×	×	×	×			
Clean Started		1305	31							
Site Changed	YG	1306	31							
Logs Nearly Full		1623	31							
Input Walk Tested		1607	31							

Access Levels

Level	Description
1	Access by any person; for example the general public.
2	User access by an operator; for example customers (systems users).
3	User access by an engineer; for example an alarm company professional.
4	User access by the manufacturer of the equipment.

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Alarm, tamper and fault indications will automatically be cleared within 3 minutes. If a user has finished viewing the information they can terminate the display instantly by pressing the \checkmark key.

Compliance

As per EN 50131-1 the Enforcer is capable of supporting all conditions A, B and C:

In Grades 1 & 2 I&HAS when an I&HAS or part thereof is in a set state:

- a. access to the supervised premises or part thereof, via an entry/exit route, shall be prevented, or
- b. opening the door to the entry/exit route shall initiate an entry procedure, or
- c. indication of the set/unset status shall be provided.

In Grades 3 & 4 I&HAS when an I&HAS or part thereof is in a set state:

- a. access to the supervised premises or part thereof, via an entry/exit route, shall be prevented, or
- b. opening the door to the entry/exit route shall initiate an entry procedure.

App HomeControl+ not certified IMQ-Security Systems.



EN50131-3:2009 EN50131-1:2008+A1:2009 Security Grade 2 Environmental Class II



For electrical products sold within the European Community.

At the end of the electrical products useful life, it should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice in your country. When disposing of the product and accessories, the batteries must be removed and disposed of separately in accordance with the local regulations.

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Notes





